## Building Activity
### October 2019

<table>
<thead>
<tr>
<th>Category</th>
<th>August 2019</th>
<th>September 2019</th>
<th>October 2019</th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Permits Issued</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>New Commercial Buildings</td>
<td>3</td>
<td>3</td>
<td>4</td>
<td>50</td>
<td>46</td>
</tr>
<tr>
<td>New Single Family Dwellings</td>
<td>149</td>
<td>150</td>
<td>139</td>
<td>1,183</td>
<td>1,228</td>
</tr>
<tr>
<td>New Multi-Family Dwellings / Units</td>
<td>0 / 0</td>
<td>11 / 221</td>
<td>6 / 390</td>
<td>28 / 1067</td>
<td>31 / 580</td>
</tr>
<tr>
<td>Renovation Permits on Existing Buildings</td>
<td>1,985</td>
<td>1,656</td>
<td>1,689</td>
<td>14,063</td>
<td>11,319</td>
</tr>
<tr>
<td><strong>Total Permits Issued</strong></td>
<td><strong>2,137</strong></td>
<td><strong>1,820</strong></td>
<td><strong>1,838</strong></td>
<td><strong>15,324</strong></td>
<td><strong>12,624</strong></td>
</tr>
<tr>
<td>Plan Reviews</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Target: Complete review of building plans within established timeframes 90% of the time</td>
<td>98%</td>
<td>99%</td>
<td>99%</td>
<td>99%</td>
<td>99%</td>
</tr>
<tr>
<td>Plan Reviews Completed</td>
<td>1,378</td>
<td>1,355</td>
<td><strong>1,488</strong></td>
<td>12,679</td>
<td>11,187</td>
</tr>
<tr>
<td>Building Inspections</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Target: Complete 90% of the building inspections on the day requested</td>
<td>98%</td>
<td>99%</td>
<td><strong>100%</strong></td>
<td>100%</td>
<td>98%</td>
</tr>
<tr>
<td>Inspections Completed</td>
<td>10,690</td>
<td>10,998</td>
<td><strong>11,696</strong></td>
<td>9,742</td>
<td>12,552</td>
</tr>
<tr>
<td>Permit Center</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Target: Average wait time less than 3 minutes</td>
<td>2:25</td>
<td>1:55</td>
<td><strong>1:50</strong></td>
<td>1:59</td>
<td>1:43</td>
</tr>
<tr>
<td>Walk-in Customers to the Permit Center</td>
<td>1,100</td>
<td>1,129</td>
<td><strong>1,134</strong></td>
<td>10,635</td>
<td>10,812</td>
</tr>
<tr>
<td>Target: 90% of calls are answered within :30 seconds</td>
<td>95%</td>
<td>93%</td>
<td><strong>95%</strong></td>
<td>94%</td>
<td>96%</td>
</tr>
<tr>
<td>Phone Calls to the Call Center</td>
<td>7,749</td>
<td>7,192</td>
<td><strong>7,294</strong></td>
<td>69,189</td>
<td>75,943</td>
</tr>
<tr>
<td>Revenue Collected</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Plan &amp; Permit Fees</td>
<td>$1,108,426</td>
<td>$1,131,754</td>
<td><strong>$1,166,574</strong></td>
<td>$9,637,320</td>
<td>$10,009,346</td>
</tr>
<tr>
<td>Contractor Licensing Fees</td>
<td>$54,112</td>
<td>$52,307</td>
<td><strong>$48,503</strong></td>
<td>$493,230</td>
<td>$481,140</td>
</tr>
<tr>
<td><strong>Total Revenues</strong></td>
<td><strong>$1,162,538</strong></td>
<td><strong>$1,184,061</strong></td>
<td><strong>$1,215,077</strong></td>
<td><strong>$10,130,550</strong></td>
<td><strong>$10,490,486</strong></td>
</tr>
</tbody>
</table>

Notes on current construction projects:

**"Fitzsimons Village" received building permits to begin construction for new 100 unit and 245 unit apartment buildings.**

**A permit was issued for interior remodeling for the COA Performing Arts & Event center in the People's Building.**