

**Neill Public Library  
Refund Policy**

**Policy**

Patrons who pay for lost materials will be eligible for a full refund upon the recovery of the lost item for up to one (1) month after the original due date. Exception: No refunds will be made for an individual item from a multiple set. No refunds will be made after one month. These criteria are subject to the discretion of the Library Director.

Adopted by the Neill Public Library Board of Trustees,  
July 19, 1990  
Revised 2/21/2001