

**Aging & Disability
Resource Center
of Washington County**

**RESOURCE
DIRECTORY**

Edition 10

HERE to help

Local 262-335-4497

Toll Free 877-306-3030



**WASHINGTON
COUNTY**
EST 1836
WISCONSIN



IMPORTANT NUMBERS

Impact 2-1-1

Dial 2-1-1 anywhere in the state of Wisconsin to speak to someone about information on local resources.

National Suicide Prevention Lifeline - 800-273-TALK (8255)

Suicide & Crisis Lifeline - 988

Acute Care Services Crisis Intervention - 262-365-6565

Available 24/7/365 for emergency mental health and substance abuse needs, crisis intervention, suicide risk assessment and safety planning, and other behavioral health emergencies.

Wisconsin Poison Center - 800-222-1222

Provides 24-hour, toll free poison information.

Local Police Departments (Non-Emergency Numbers)

In case of an emergency, always call 9-1-1

Germantown.....	262-253-7780
Hartford.....	262-673-2600
Jackson.....	262-677-4949
Kewaskum.....	262-626-2323
Slinger.....	262-644-6441
Washington County Sheriff.....	262-335-4378
West Bend.....	262-335-5000

AGING & DISABILITY RESOURCE DIRECTORY

(Information current as of September 2022)

Aging and Disability Resource Center
of Washington County
(ADRC)

333 E. Washington Street, Suite 1000
West Bend, WI 53095

Phone 262-335-4497

Toll Free 877-306-3030

Fax 262-335-4717

Monday 8:00 am – 7:00 pm

Tuesday - Friday 8:00 am – 4:30 pm

Internet: www.washcowisco.gov/adrc

Email: ADRC@washcowisco.gov

Facebook: www.facebook.com/washcoADRC

Also located at:

38 Sell Drive

Hartford, WI 53027

Phone 262-673-0200

Limited hours. Call West Bend location for details.

Aging and Disability Resource Center of Washington County

Mission Statement

The mission of the Aging and Disability Resource Center is to empower and assist all seniors, adults with disabilities, and their families by providing services which help them make informed choices, maintain independence, and remain safely in their home and community.

What is an ADRC and what kind of services can I get?

ADRCs offer the general public a single source for information and assistance on issues affecting older adults and people with disabilities regardless of their income.

Information and Assistance (I&A)

I&A Specialists provide you with knowledge about services, programs, and solutions for disability and long-term care issues such as living arrangements, health, employment, home maintenance, nutrition, and publicly funded programs.

Help Paying for Long-Term Care

ADRCs are the access point for publicly funded long-term care programs. The ADRC will assess your level of need for services and assist with the financial eligibility process if you choose to enroll in a long-term care program.

Benefits Counseling

Benefit Specialists can provide accurate and current information about private and government benefits and programs that you may be entitled to receive.

Senior Dining

Join us at one of our dining sites for a hot meal and meeting new people. Home delivered meals are also available to those who qualify.

Health and Wellness

The ADRC can connect you to information and services that will support your health and safety goals.

Dementia and Caregiver Support

ADRCs provide information and assistance to individuals and families living with dementia and support to caregivers.

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ABUSE/NEGLECT

Adult Protective Services (APS)

Call to report physical abuse, sexual abuse, material abuse (misuse of a person's property or financial resources), neglect, and/or self-neglect of persons 60 and over or adults with a physical, cognitive, or intellectual disability. Callers can remain anonymous.

8:00 am – 4:30 pm - 262-365-5757

After Hours - 262-365-6565

Child Protective Services (CPS)

Call to report suspected child abuse or neglect.

262-335-4888

Elder Abuse Hotline

The hotline is to make sure that elders who are experiencing abuse have a place to turn in order to find the right resources in their community. Call to report physical abuse, emotional abuse, sexual abuse, financial abuse (misuse of a person's property or financial resources) or intentional or unintentional neglect of persons 65 and over.

www.reportelderabusewi.org

833-586-0107

FRIENDS Inc.

Formerly Friends of Abused Families. The sole provider of shelter and support services for individuals affected by domestic violence and sexual assault in Washington County. Services include: emergency shelter, 24-hour crisis hotline, legal assistance, support groups.

www.friendswi.org

Crisis Lines:

262-334-7298

262-673-7298

262-255-9488

National Elder Fraud Hotline

Toll free call center helps combat fraud against older Americans and provides support for victims who have been robbed of their hard-earned savings. Report incidences of fraud. Obtain a case manager who will assist with the reporting process at the federal, state, and local levels. Connect with other helpful resources.

www.stopelderfraud.ovc.ojp.gov

833-372-8311

Ombudsman Program

Responds to concerns of recipients of long-term care (i.e. residents of nursing homes, assisted living; recipients of Family Care/Partnership/IRIS) regarding issues of quality of care, resident rights, physical abuse/neglect, and physical/chemical restraints. Callers can remain anonymous.

www.longtermcare.wi.gov

800-815-0015

Sexual Assault Nurse Examiner (S.A.N.E.)

Provides assistance to victims of sexual crimes.

www.doj.state.wi.us

www.mchfhartford.org

Froedtert West Bend Hospital
3200 Pleasant Valley Road
West Bend, WI 53095

262-836-8257

Aurora Medical Center
1032 E. Sumner Street
Hartford, WI 53027

262-673-2300

ADULT DAY CENTERS/SERVICES

Businesses that provide daytime services at their location to people who require care and/or supervision during the day. Hours, rates, and services vary.

ARTcycle

A socially beneficial program that links individuals with disabilities to the community, using art as a bridge.

351 S. Main Street
West Bend, WI 53095

262-388-1641

Daybreak

Serves adults with disabilities.

N136W21933 Bonniwell Road
Richfield, WI 53076

262-328-5021

Golden Pearl

Certified program serving adults with disabilities and frail elders.

3018 Helsan Drive
Richfield, WI 53076
www.goldenpearllc.org

262-268-1100

Just Like Home

Certified senior care.

W218N17483 Delaney Court
Jackson, WI 53037
www.justlikehomeadultdaycenter.com

262-423-4411

Onward Services, LLC

Day services for people with disabilities. Provides respite care and works with daily living skills. Consumers need to be independent in all personal cares.

349 S. Main Street
West Bend, WI 53095

262-685-7121

Our Place

Day services for people with disabilities.

4360 Jackson Drive

262-423-8090

Jackson WI 53037

www.ourplacedayservices.com

Tamarack Adult Day Services

RN supported and supervised services including medication administration, occupational, physical and speech therapy, bathing/spa, podiatry care, personal care, nutritious meals, simple wound care, recreational activities and entertainment, health assessments, beautician/barber services, screening services, support groups, vaccine clinics.

1022 Sell Drive

262-808-2946

Hartford, WI 53027

www.tamarackadulldayservices.com

The Threshold

A variety of different day service options for people with disabilities.

600 Rolfs Avenue

262-338-1188

West Bend, WI 53090

www.thresholdinc.org

ADVOCACY/SUPPORT

ALS Association - Wisconsin Chapter

Provides care service coordination to people with ALS and their families.

Other services: support groups, durable medical equipment, and communication devices.

3333 N. Mayfair Road, Suite 104

414-763-2220

Wauwatosa, WI 53222

www.alsawi.org

Alzheimer's Association

620 S. 76th Street, Suite 160

414-479-8800

Milwaukee, WI 53215

24/7 Helpline 800-272-3900

www.alz.org/wi

American Diabetes Association
www.diabetes.org

800-342-2383

ARC of Washington County

Provides individual advocacy, programs, services, and supports for people with intellectual and developmental disabilities and their families.

PO Box 832
West Bend, WI 53095
www.arcwi.org

262-338-8663

Arthritis Foundation - Wisconsin Chapter

10427 Lincoln Avenue, Suite 1400
West Allis, WI 53227
www.arthritis.org

414-253-4192

Autism Society of Southeast Wisconsin

3720 N. 124th Street, Suite O
Wauwatosa, WI 53222
www.assew.org

414-988-1260

Brain Injury Resource Center of Wisconsin

511 N. Grand Avenue
Waukesha, WI 53186
www.bircofwi.org

262-770-4882

Broadscope Disability Services

Provides respite, employment, independent living, and other resources to people and families living with disabilities.

6102 W. Layton Avenue
Greenfield, WI 53220
www.broadscope.org

414-329-4500

Casa Guadalupe Education Center (se habla español)

Works to empower low-income, native-born, and Spanish-speaking Latino families to live independent, successful lives; build strong families; and establish meaningful connections within their community. Supports achieving economic self-sufficiency and integration into American society through education and community access.

419 Roosevelt Drive
West Bend, WI 53090
www.casaguadalupeonline.org 262-306-2900

Citizen Advocates of Washington County

Works to connect people with disabilities to people without to build relationships and connections. Also provides respite for youth with disabilities.

PO Box 582
West Bend, WI 53095
www.cawash.org 262-334-3384

Community Health Navigators of Washington County

Helps people navigate the many needs of life, such as medical and dental (uninsured and underinsured), housing, counseling, diabetes education, breast health, employment, and screening for AODA and depression.

Albrecht Free Clinic 262-334-8339

Casa Guadalupe (se habla español) 262-306-2900

x1

Disability Rights Wisconsin

Helps people with disabilities gain access to benefits, supports, and services and experience opportunity through its advocacy services and legal expertise.

6737 W. Washington Street, Suite 3230
Milwaukee, WI 53214
www.disabilityrightswi.org 414-773-4646
800-928-8778

Down Syndrome Association

Provides education, awareness, support, and advocacy relative to people with Down syndrome and their families.

11709 W. Cleveland Avenue, Suite 2

414-327-3729

West Allis, WI 53227

866-327-3729

www.dsaw.org

Epilepsy Foundation of Southeast Wisconsin

Provides information and referral assistance, individual and family support services, advocacy for rights of those with epilepsy, and community education.

735 N. Water Street #541

414-271-0110

Milwaukee, WI 53202

www.efsewi.org

Impact 211

A central access point for people in need. Free, confidential helpline and online resource directory connects residents to information and assistance.

www.impactinc.org

Dial 211

IndependenceFirst

Offers over 20 programs and services for people with disabilities of all kinds and all ages and provides programs on disability awareness and access to the general public.

540 S. 1st Street

V/TTY 414-291-7520

Milwaukee, WI 53204

1043 S. Main Street

262-306-6717

West Bend, WI 53095

www.independencefirst.org

MedicAlert Foundation

Serves as a link between members and emergency responders for individual medical information during medical emergencies. Sells medical bracelets and necklaces along with their 24/7 call center services.

www.medicalert.org

800-432-5378

Respite Care Association of Wisconsin (RCAW)

Supports and advocates for quality systems of respite care for Wisconsin families.

1835 E. Edgewood Drive, Suite 105-436

608-222-2033

Appleton, WI 54913

www.respitecarewi.org

SAGE Advocacy & Services for LGBT Elders

Talk and be heard. Members of the LGBT elder community are likely to live alone and feel isolated. Through the hotline, anyone with a phone can be connected to an LGBT responder who is friendly, knowledgeable, and ready to listen. If you are an LGBT elder or care for one, call the free SAGE Hotline. The hotline is available 24/7 in English and Spanish, with translation in 180 languages.

www.sageusa.org

877-360-5428

Spina Bifida Wisconsin

Provides free services to adults with spina bifida or a parent/guardian of a child with spina bifida including financial assistance, resources and peer support.

www.sbwis.org

414-607-9061

WI FACETS (Family Assistance Center Education, Training, and Support)

Services to help parents and educators support and enrich the lives of children with disabilities, including help desk, parent leadership, and youth leadership development.

600 W. Virginia Street, Suite 501

877-374-0511

Milwaukee, WI 53204

www.wifacets.org

Wisconsin Board for People with Developmental Disabilities

Dedicated to improving the independence, productivity, and integration of people with developmental disabilities.

101 E. Wilson Street, Room 219 608-266-7826
Madison, WI 53703 888-332-1677
www.wi-bpdd.org

Wisconsin Parkinson Association

16655 W. Bluemound Road, Suite 330 414-312-6990
Brookfield, WI 53005
www.wiparkinson.org

AGENCIES ON AGING/DISABILITY

Aging and Disability Resource Centers (ADRC)

Provides accurate, unbiased information on all aspects of life related to aging or living with a disability, helps people understand the various long-term care options available, helps people apply for programs and benefits, and serves as the access point for publicly funded long-term care. Serves residents of designated county.

ADRC of Dodge County

199 County Road DF 920-386-3580
Juneau, WI 53039 800-924-6407
www.co.dodge.wi.gov

ADRC of Fond du Lac County

50 N. Portland Street 920-929-3466
Fond du Lac, WI 54935 888-435-7335
www.fdlco.wi.gov

ADRC of Milwaukee County

1220 W. Vliet Street, Suite 300 866-229-9695
Milwaukee, WI 53205
www.county.milwaukee.gov

Aging Resource Center (ages 60 and over) 414-289-6874
Disability Resource Center (ages 18-59) 414-289-6660

ADRC of Ozaukee County

121 W. Main Street 262-284-8120
Port Washington, WI 53074 866-537-4261
www.co.ozaukee.wi.us

ADRC of Sheboygan County

650 Forest Avenue 920-467-4100
Sheboygan Falls, WI 53085 800-596-1919
www.sheboygancounty.com

ADRC of Washington County

333 E. Washington Street, Suite 1000 262-335-4497
West Bend, WI 53095 877-306-3030
www.washcowisco.gov/adrc

ADRC of Waukesha County

514 Riverview Avenue 262-548-7848
Waukesha, WI 53188 866-677-2372
www.waukeshacounty.gov

To locate ADRCs for counties not listed in this directory, go to:

www.dhs.wisconsin.gov/adrc

Aging/Disability Units - State and National

Administration for Community Living

330 C Street SW 202-401-4634
Washington, DC 20201
www.acl.gov

Board on Aging and Long-Term Care - State of Wisconsin

1402 Pankratz Street, Suite 111
Madison, WI 53704
www.longtermcare.wi.gov

608-246-7013

Bureau of Aging and Disability Resources

1 W. Wilson Street, Room 551
Madison, WI 53703
www.dhs.wisconsin.gov/dph/badr.htm

608-266-2536

Greater Wisconsin Agency on Aging Resources (GWAAR)

1414 MacArthur Road, Suite A
Madison, WI 53714
www.gwaar.org

608-243-5670

ALCOHOL AND OTHER DRUG ABUSE (AODA)

Affiliated Clinical Services

Substance abuse program offers a number of different choices including individual and group counseling, day treatment, intensive outpatient programming, and relapse prevention programming.

111 E. Washington Street
West Bend, WI 53095

262-338-2717

1121 E. Sumner Street
Hartford, WI 53027

262-673-0301

www.affiliatedclinical.com

Alarus Healthcare

Offers primary AODA treatment, IOP (Intensive Outpatient Treatment for addictions), and the Living Free Program with Suboxone and Vivitrol™.

1622 Chestnut Street
West Bend, WI 53095

262-306-9800

www.alarushealthcare.com

Aurora Medical Center

Aurora patients Only – Need Referral

1032 E. Sumner Street

262-673-2300

Hartford, WI 53027

www.aurorahealthcare.org

Christian Family Solutions

Professional Christian counseling services, including addiction counseling.

Offers in-person and video counseling.

W175N11120 Stonewood Drive

888-685-9522

Germantown, WI 53022

www.christianfamilysolutions.org

Elevate Community Resource Center

Offers OWI Program and TAD (Treatment Alternatives and Diversion) Program.

705 Village Green Way

262-677-2216

West Bend, WI 53095

www.elevateyou.org

Exodus House

State licensed and state certified Drug and Alcohol Transitional Living

Facility helping adult males recovering from alcohol and drug dependency.

1421 Fond du Lac Avenue

262-626-4166

Kewaskum, WI 53040

www.exodus-house.com

Kettle Moraine Counseling

400 W. River Drive

262-334-4340

West Bend, WI 53090

www.kettlemorainecounseling.com

Lakeshore Wellness and Recovery

Outpatient mental health and chemical dependency.

1519 E. Washington Street, Suite A

262-323-6963

West Bend, WI 53095

www.lakeshorewellnessandrecovery.com

The Matthew Project, Inc.

www.themattthewproject.org

120 North Main Street, Suite 1100

262-233-6125

West Bend, WI 53095

W177N9912 Rivercrest Drive, Suite 231

262-214-3369

Germantown, WI 53022

384 W. Sumner Street

262-223-6125

Hartford, WI 53027

Northshore Clinic and Consultants

1615 Barton Avenue

262-334-5323

West Bend, WI 53090

www.northshoreclinics.com

Washington County Human Services Department

Provides AODA assessments; assistance accessing treatment including outpatient, hospital, and residential options; and AODA case management.

333 E. Washington Street, Suite 2100

262-335-4600

West Bend, WI 53095

www.washcowisco.gov

ASSISTED LIVING/RESIDENTIAL CARE

Adult Family Homes (AFH) (alphabetical by licensee name)

A type of assisted living where 3 to 4 adults who are not related to the operator reside and receive care that is above the level of room and board and may include up to seven hours per week of nursing care.

www.dhs.wisconsin.gov/guide/washington.htm

A Home with Touch LLC

1007 High Street, West Bend, WI 53090

414-467-2806

B W Stalwart Home LLC

409 Knights Avenue, Kewaskum, WI 53040

608-467-7414

Benson and Walton Loving Hands LLC

1664 Terry Dale Drive, West Bend, WI 53090

262-353-9003

Bette's Place

Bette's Place 1

1515A Highway 175, Richfield WI 53076

Bette's Flats

1977 Mayfield Road, Richfield WI 53076

262-628-9091

414-349-1729

Blessings Home Care LLC

6851 Linda Drive, West Bend, WI 53090

414-732-1755

Bridges of Wisconsin, Inc.

Office located at 1625 E. Washington Street, West Bend.

www.bridgesofwisconsin.com

262-338-4941

17th Avenue AFH
233 S. 17th Avenue, West Bend WI 53095

Dennis Path AFH
1545 Pamme Court, West Bend WI 53095

Richfield AFH
2425 State Road 175, Richfield WI 53076

South Hartford AFH
3088 State Hwy 83, Hartford WI 53027

Brighter Vision Adult Family Home LLC

1100A W. Washington Street
West Bend WI 53095

414-366-6771

Brywen LLC

Brywen Home
6799 Diane Drive, West Bend WI 53090

262-339-9406

Compassionate Adult Family Home LLC

1670 Terry Dale Drive, West Bend WI 53090

414-698-1868

Donna Ellenbecker

Ellenbecker AFH
7463 Brookhaven Drive, West Bend WI 53090

262-707-6858

Gallegos Homes LLC

James Court
908 James Court, Hartford WI 53027

262-573-8171

*continued***Guaranteed Quality Living of Wisconsin LLC** 414-305-0234

Bobolink Home
834 Bobolink Lane, West Bend WI 53095

Meadowbrook Home
818 Meadowbrook Drive, West Bend WI 53090

Regner Home
523 N. 10th Avenue, West Bend WI 53090

Regner Home North
529 N. 10th Avenue, West Bend WI 53090

Guaranteed Quality Living of Wisconsin I

Washington Home
2030 E. Washington Street, Hartford, WI 53027 262-365-3606

Home Care Solutions at Home LLC

Home Care Solutions at Home
341 E. Sumner Street, Hartford, WI 53027 262-670-6989

Homes for Independent Living (HIL) of Wisconsin LLC

www.hil-wi.com 262-569-5515

HIL Carrie Lane
1628 Carrie Lane, West Bend WI 53095

HIL Drake House
1630 Carrie Lane, West Bend WI 53095

HIL Magellan House
212 S. 16th Avenue, West Bend WI 53090

Horizon Manor, Inc.
N112W12850 Mequon Road, Germantown, WI 53022 414-241-8486

Humble Living
www.humblelivingafh.com
1124 W. Washington Street, West Bend, WI 53095 262-353-3981

Jackson Manor LLC
Jackson Manor
N168W21041 Main Street, Jackson WI 53037 262-573-3411

Next Step in Residential Services
www.nextstepresidential.com 262-784-1840

7th Avenue House
659 S. 7th Avenue, West Bend WI 53095

Sherman Way
733 Sherman Way, West Bend WI 53095

NTABA Family Home LLC
813 Fairview Drive, West Bend WI 53090 414-366-0009

PeopleServe LLC 262-573-4556
Hillcrest
1017 Hillcrest Street, West Bend WI 53095

Jefferson
1412 Jefferson Street, West Bend WI 53090

REM Wisconsin II Inc. 608-276-1191
REM Germantown
N116W16105 Main Street, Germantown WI 53022
REM Wisconsin II Inc. continued on next page...

continued

REM Wisconsin II Inc. continued...

REM Judith Court
706 Judith Court, West Bend WI 53095

REM Polaris
618 Polaris Street, West Bend WI 53095

Respectful Living LLC

Respectful Living Farmstead
4792 County Road D, West Bend WI 53090 262-689-7282

S and S House of Hope LLC

S and S House of Hope
1664 Terry Dale Drive, West Bend WI 53090 414-943-2654

Stepping Stone Group Home LLC

Stepping Stone Group Home
432 Sheridan Drive, West Bend WI 53095 262-573-3411

Total Care Group

www.tcghomes.net 262-689-2523

52 Clinton
1152 Fond du Lac Avenue, Kewaskum WI 53040

Gateway
375 North Avenue, Kewaskum WI 53040

Key House
1146 Fond du Lac Avenue, Kewaskum WI 53040

Wayne Manor AFH
5743 County Road D, West Bend WI 53090

Wink Home LLC

Wink Home
1354 - 1356 Patton Drive, Hartford WI 53027 262-308-2139

Your Home AFH III LLC

Your Home AFH III
1806 Creek Road, West Bend WI 53090 414-810-9750

Residential Care Apartment Complexes (RCAC)

RCACs are a type of assisted living where a resident has their own apartment that has a lockable entry, kitchen (including a stove or microwave), bathroom, sleeping area, and living area. RCACs provide up to 28 hours a week of the following services: supportive services (i.e. housekeeping, meal prep), personal assistance (i.e. dressing, bathing), nursing services (i.e. medication administration and management), and emergency assistance.

Cedar Bay East

5577 Home Drive 262-306-2145
West Bend, WI 53095
www.cedarcommunity.org

Cedar Bay West

5555 Cedar Bay Drive 262-306-2130
West Bend, WI 53095

Cedarhurst of Jackson

N168W22022 Main Street 262-674-6672
Jackson, WI 53037
www.cedarhurstjackson.com

continued

Fairway Knoll

N112W17500 Mequon Road
 Germantown, WI 53022
www.fairwayknoll.org

262-735-7900

The Fields of Washington County

675 E. Washington Street
 West Bend, WI 53095
www.samaritancampus.com

262-365-6500

The Gables of Germantown - Engel Haus

N109W17110 Ava Circle
 Germantown, WI 53022
www.capricommunities.com

262-345-1025

The Gardens of Hartford

112 Peace Lutheran Parkway
 Hartford, WI 53027
www.christianfamilysolutions.org

262-345-5590

Kettle Moraine Gardens

1802 Edgewood Road
 Kewaskum, WI 53040
www.kmgassisted.com

262-626-4070

New Perspective

2130 Continental Drive
 West Bend, WI 53095
www.npseniorliving.com

262-338-0092

The Waterford at Hartford

1025 Bell Avenue
 Hartford, WI 53027
www.sonidaseniorliving.com

262-240-6248

Community Based Residential Facilities (CBRF)

CBRFs are state licensed supportive living facilities where five or more unrelated adults reside. Care, treatment, or services provided in CBRFs are above the level of room and board but do not include more than 3 hours of skilled nursing care per week. Assistance is given with activities of daily living to help maintain as independent a lifestyle as possible.

Autumn Oaks

227 E. Washington Street
Slinger, WI 53086
www.platinum-communities.com 262-644-5926

Bridges of Wisconsin, Inc.

www.bridgesofwisconsin.com 262-338-4941

Arbor Point
230 and 232 Arbor Point Avenue
West Bend, WI 53095

New Chestnut
346 S. Main Street
West Bend, WI 53095

Cedar Community - The Cottages at Cedar Run

6090 Scenic Drive
West Bend, WI 53095
www.cedarrun.org 262-365-6600

Cedarhurst of Jackson

N168W22022 Main Street
Jackson, WI 53037
www.cedarhurstjackson.com 262-674-6672

Compassionate Heights

1937 N. Main Street
West Bend, WI 53090
www.compassionateheights.com 262-346-8373

continued

The Cornerstone

330 Arbor Point Avenue
 West Bend, WI 53095
www.thecornerstoneassisted.com 262-429-1777

Ellen's Home

Ellen's Home North
 N113W16358 Sylvan Circle
 Germantown, WI 53022 262-250-6455

Ellen's Home South
 W150N11127 Fond du Lac Avenue
 Germantown, WI 53022 262-250-9800
www.ellenshome.com

Fairway Knoll

N112W17500 Mequon Road
 Germantown, WI 53022 262-735-7900
www.fairwayknoll.org

The Fields of Washington County

675 E. Washington Street
 West Bend, WI 53095 262-365-6500
www.samaritancampus.com

Forest View Manor

W194N16744 Eagle Drive
 Jackson, WI 53037 262-677-0651
www.fvmanor.com

Frontida of Germantown

N109W17525 Virginia Avenue
 Germantown, WI 53022 262-735-7609
www.frontidacare.com

The Gables of Germantown - Matterhaus

N109W17000 Ava Circle
Germantown, WI 53022
www.capricommunities.com

262-345-1025

Guaranteed Quality Living of Wisconsin

Germantown Home
W164N10502 Timberline Court
Germantown, WI 53022

262-293-9125

Hartford Estates Assisted Living 1 & 2

109-111 Lone Oak Lane
Hartford, WI 53027
www.hartfordestateswi.com

262-673-7028

Hawthorn Manor

321 Hawthorn Drive
West Bend, WI 53095
www.hawthornmanor.com

262-338-3266

Homes for Independent Living of Wisconsin LLC

Columbus House
5096 Valley Trail
West Bend, WI 53095
www.hil-wi.com

262-569-5515

Ivy Manor Bldg I

Ivy Manor of West Bend
370 S. Forest Avenue
West Bend, WI 53095
www.ivymanorcbrf.org

262-365-0056

Ivy Manor Bldg II

Ivy Manor of West Bend
350 S. Forest Avenue
West Bend, WI 53095
www.ivymanorcbrf.org

262-334-1590

*continued***Ivy Manor Bldg III**

Ivy Manor of West Bend
 365 S. Forest Avenue
 West Bend, WI 53095
www.ivymanorcbrf.org

262-353-3509

Kettle Moraine Gardens

1802 Edgewood Road
 Kewaskum, WI 53040
www.kmgassisted.com

262-626-4990

Kettle Moraine Gardens Memory Unit

1802 Edgewood Road
 Kewaskum, WI 53040
www.kmgassisted.com

262-626-2775

Majestic Heights Assisted Living

85 S. Wacker Drive
 Hartford, WI 53027
www.majesticheights.info

262-670-6499

Majestic Heights Assisted Living II

63 S. Wacker Drive
 Hartford, WI 53027
www.majesticheights.info

262-670-8661

New Perspective

2130 Continental Drive
 West Bend, WI 53095
www.npseniorliving.com

262-338-0092

Serenity Villa

1600/1650/1707/1727 American Eagle Drive
 Slinger, WI 53086
www.serenityvilla.org

262-297-1512

262-644-9204

Touchstone Living Care

Carrie Lane House

1707 Carrie Lane

West Bend, WI 53095

www.touchstoneofwestbend.com

262-353-3278

The Waterford at Hartford

1025 Bell Avenue

Hartford, WI 53027

www.sonidaseniorliving.com

262-240-6248

The Waterford at West Bend

831 E. Washington Street

West Bend, WI 53095

www.sonidaseniorliving.com

262-335-1992

262-335-1993

Wellington Place at Hartford

615 Hilldale Drive

Hartford, WI 53027

www.wellingtonplacehartford.org

262-673-3544

Skilled Nursing Facilities/Nursing Homes

Inpatient health care facilities with the staff and equipment to provide skilled care, rehabilitation, and other related health services to patients who need nursing care but do not require hospitalization.

Cedar Lake Health and Rehabilitation Center

5595 County Road Z

West Bend, WI 53095

www.cedarcommunity.org

262-306-4240

The Pavilion at Glacier Valley

1900 American Eagle Drive

Slinger, WI 53086

www.pavilionatglaciervalley.com

262-297-6300

Samaritan Health Center

531 E. Washington Street
West Bend, WI 53095
www.washcowisconsin.gov/samaritan 262-335-4500

Virginia Highlands

W173N10915 Bernies Way
Germantown, WI 53022
www.savaseniorcare.com 262-509-3300

Placement Services

Professionals work with you to identify housing that would meet your care needs and lifestyle preferences, provide detailed information on housing, schedule tours, and provide referrals to resources like senior moving specialists.

A Place for Mom

www.aplaceformom.com 866-750-5930

Amada Senior Care of Greater Milwaukee/Southeast Wisconsin

16655 W. Bluemound Road #290
Brookfield, WI 53005
www.amadamilwaukee.com 262-395-7928

CarePatrol

www.carepatrol.com 920-876-6099

Ideal Senior Living Solutions

www.idealseniorlivingsolutions.com 262-573-8710

Oasis Senior Advisors

www.oasisenioradvisors.com/milwaukee 262-287-9096

Vesta Senior Network

www.vestaseniornetwork.com 414-253-1435

BENEFIT SPECIALISTS

Disability Benefit Specialist (ages 18-59)

Elder Benefit Specialist (ages 60 and over)

Helps adults who have questions and issues with benefits like Medicare, Medicaid, Social Security, FoodShare, and health insurance.

333 E. Washington Street, Suite 1000

262-335-4497

West Bend, WI 53095

877-306-3030

www.washcowisco.gov/adrc

Work Incentive Benefit Specialist (WIBS)

Helps people with disabilities determine the impact of work on their benefits. Can provide analysis of how work would change their cash payments, medical coverage, and continued eligibility so they can make informed choices.

RCS Empowers, Inc. 920-458-8261

IndependenceFirst 414-291-7520

Trusted Employment Advisors LLC 414-979-9020

For more WIBS serving Washington County, visit this website:

www.dhs.wisconsin.gov

BLIND AND VISUALLY IMPAIRED

Adaptive Technology Resources

Evaluation, training, and adaptive products for people with unique needs, including limited vision and learning disabilities. Certified Occupational Therapist conducts evaluation.

W175N11163 Stonewood Drive, Suite 232

262-375-2020

Germantown, WI 53022

www.adaptivetr.com

*continued***Center for Deaf-Blind Persons, Inc.**

A variety of services for people who have some degree of loss in both hearing and sight.

8306 W. Lincoln Avenue
West Allis, WI 53219
www.deaf-blind.org

414-481-7477

Office for the Blind and Visually Impaired (OBVI)

Washington County residents contact:

Jennifer Shimon
PO Box 991
Grafton, WI 53024
www.dhs.wisconsin.gov/blind

414-405-3524

888-879-0017

SE Wisconsin Blind Outdoor Leisure Development (BOLD)

BOLD's purpose is to allow the blind and visually impaired to experience outdoor sports and leisure activities while developing their social and athletic skills. BOLD is open to all legally blind people and participation is free. Only requirement to join is proof of legal blindness. Form available on website. Guides and transportation provided. Sponsored by Lions of Southeastern Wisconsin.

www.wisconsinBOLD.com

262-224-5517

Vision Forward Association

Offers training, tools, and strategies to help adults with vision loss lead active and independent lives.

912 N. Hawley Road
Milwaukee, WI 53213
www.vision-forward.org

414-615-0100

855-878-6056

Wisconsin Council of the Blind and Visually Impaired and The Sharper Vision Store

Offers low vision evaluations, vision rehabilitation services, and technology services. The Sharper Vision Store is also located here.

754 Williamson Street
Madison, WI 53703

800-783-5213

www.wcblind.org

<https://store.wcblind.org/>

608-255-1166

Wisconsin Talking Book and Braille Library

Provides audio books and brailled materials to people who cannot see regular print or handle print materials. Patrons will receive and return books and equipment postage-free through the U.S. Postal Service.

813 W. Wells Street 414-286-3045
Milwaukee, WI 53233 800-242-8822
www.dpi.wi.gov/talkingbooks

BUDGETING/REP PAYEE

Consumer Credit Counseling Service

Helps people take control of their finances and establish financial stability. Services include: financial assessments, budget counseling, debt/credit counseling, debt management programs, bankruptcy counseling and education, housing counseling, and financial education.

139 N. Main Street 262-306-9241
West Bend, WI 53095

Equality Payee Services, Inc.

12605 W. North Avenue #307 414-375-4760
Brookfield, WI 53005

Goodwill Financial Empowerment Services

Assistance with budgeting and financial goals, credit score and report, credit counseling, banking options, and more.

6055 N. 91st Street 414-847-4845
Milwaukee, WI 53225 414-847-4200
www.goodwillsew.com

iLIFE Financial Management Services

6100 N. Baker Road 888-490-3966
Glendale, WI 53209
www.ilifefinancialmanagement.com

National Council on Aging (NCOA) Debt Management Hotline

The nonprofit National Council on Aging partners with GreenPath Financial Wellness to answer your questions. Speak with a certified counselor.

www.ncoa.org

866-217-0543

Your Best Life

Provides financial, benefits, and employment support services to Social Security beneficiaries and their families. Services include: representative payee services, work incentive and benefits advisement, ticket to work program.

www.yblusa.com

262-483-4061

CARE MANAGEMENT

Health and human service professionals who provide guidance, support, access to resources, and ongoing follow-up for older adults, adults with disabilities or chronic health care needs, and their families and support networks.

By Your Side Care Management LLC

PO Box 132

262-246-2100

Jackson, WI 53037

www.byyoursidecm.com

MD Care Management

PO Box 981

262-353-9424

West Bend, WI 53095

Senior Planning Group

125 N. Executive Drive #210

262-670-8888

Brookfield, WI 53005

866-670-0888

www.seniorplanninginc.com

Stowell Associates

1800 E. Main Street

262-521-3016

Waukesha, WI 53186

www.stowellassociates.com

Your Nurse Advocate Consulting, LLC

PO Box 67

Salem, WI 53168

www.yournurseadvocateconsulting.com

888-330-6976

CAREGIVER ASSISTANCE

Are you a caregiver? According to Lawrence University website, "A caregiver is someone who is actively engaged in providing care and needs to another such as chronically ill, disabled or aged family member or friend."

AARP Family Caregiving Resources

Online resource and educational information and free caregiver support line.

Agents available for calls

Mon-Fri, 6 am to 10 pm

www.AARP.org/caregiving/

English 877-333-5885

Spanish 888-971-2013

Caregiver classes: Powerful Tools for Caregivers

Educational program to provide you with the tools you need for self-care.

Classes consist of six, two hour sessions held weekly.

333 E. Washington Street, Suite 1000

West Bend, WI 53095

262-335-4497

Caregiver classes: Savvy Caregiver

Understand dementia and its effect on behavior, develop effective strategies for caregiving and decision making. Classes consist of six, two hour sessions held weekly.

333 E. Washington Street, Suite 1000

West Bend, WI 53095

262-335-4497

Family Caregiver Alliance

Caregiver education and support

www.caregiver.org

Respite Care Association of Wisconsin (RCAW)

Promotes, supports and expands quality statewide respite care across the lifespan. Online training available. Respite grant can provide up to 5 days of respite care every 90 days for qualified applicant.

1835 E. Edgewood Drive, Suite 105-436 608-222-2033
Appleton, WI 54913
www.respitecarewi.org/

This Caring Home

Home safety, product reviews, caregiver support, education
www.thiscaringhome.org

Trualta

Online educational series that prepares and supports families to extend the length of time that seniors age-in-place by building skills to help families manage care at home. Delivers content that is tailored to their care situation and learning style.

Contact the ADRC for more information at 262-335-4497
or to register visit 800-214-5085
wisconsin caregiver.trualta.com/

Washington County Caregiver Coalition

Supports and strengthens caregivers through advocacy, education and community resources.

333 E. Washington Street, Suite 1000 262-335-4497
West Bend, WI 53095

DEAF AND HARD OF HEARING

CaptionCall

IP-CTS telephone captioning program available to people who have hearing loss. IP-CTS provides telephone captioning through a federal program available at no cost as a public service to anyone who may struggle on the phone and could benefit from the captioning services. CaptionCall provides the service, the phone, an iPhone version (app), and customer support to anyone who feels they would benefit from this service.

www.CaptionCall.com 833-691-1600

Center for Deaf-Blind Persons, Inc.

A variety of services for people who have some degree of loss in both hearing and sight.

8306 W. Lincoln Avenue
West Allis, WI 53219
www.deaf-blind.org

414-481-7477

Clear Captions

A free phone captioning service that provides near real-time call captions of phone conversations for anyone with any form of hearing loss.

www.clearcaptions.com

866-246-7850

HEAR Wisconsin

Services include CommLink sign language interpretation, communication consultants/Audiologists to find adaptive equipment that fits your needs, and an online store with adaptive equipment and tools for purchase.

10243 W. National Avenue
West Allis, WI 53227
www.hearwi.org

414-604-2200

Telecommunications Assistance Program Hearing Aid Assistance (TAP HAA)

Hearing aid financial assistance option under the TAP program. TAP HAA is an additional benefit option available to consumers to provide funding towards the purchase of new hearing aids to increase the efficiency and use of telecommunications devices for distance communications by people who are deaf or severely hard of hearing. TAP HAA can provide up to \$250 per hearing aid or \$500 per pair per person.

<https://www.dhs.wisconsin.gov/odhh/tap.htm>

608-267-7195

Telecommunications Equipment Purchase Program (TEPP)

A program that pays for adaptive landline telephones and other equipment, like amplified answering machines, lighting systems, adaptive equipment for cell phones, and large print caller ID. Apply online or contact IndependenceFirst for assistance.

<https://tepp.solixcs.com/>

Voice 844-411-3861

TTY 844-411-3862

*continued***Wisconsin Lions Foundation**

Helps needy individuals who cannot afford to purchase a hearing instrument and do not qualify for any existing state-funded financial assistance programs.

www.wlf.info/our-projects/hearing

877-463-6953

Wisconsin Office for the Deaf and Hard of Hearing (ODHH)

ODHH provides information and referral services on topics tailored to the unique needs of Deaf, Deaf-Blind, or hard of hearing residents, including available technologies for accessibility, community services and resources, and free in-service training/presentations.

141 NW Barstow Street #404

262-521-5128

Waukesha, WI 53188

Video Phone 262-565-6349

www.dhs.wisconsin.gov/odhh

DENTAL**Affordable Dentures**

Accepts straight Title 19/Medicaid (no HMOs). Dentures and extractions.

N95W18453 County Line Road

262-731-9455

Menomonee Falls, WI 53051

www.affordabledentures.com

Albrecht Free Clinic

By appointment only. Provides dental care to people with low income, no insurance, and limited resources. Preventative care, basic restoration, and emergency care.

908 W. Washington Street

262-334-8339

West Bend, WI 53095

Gardetto Family Community Dental

Treats children and adults with moderate to severe cognitive or physical disabilities who cannot be treated in standard dental clinic because of expense or accessibility issues. Referral from doctor or dentist required.

Accepts Medicaid.

2450 W. North Avenue
Milwaukee, WI 53205
www.stanncenter.org

414-210-2440

Marquette Dental

Student clinic. Fees are about half of what private clinics charge. No free services. Accepts Medicaid. Requires a screening appointment to see if your needs match the services available by the students.

1801 W. Wisconsin Street
Milwaukee, WI 53233
www.marquette.edu/dentistry

414-288-6790

414-288-8960

Milwaukee Area Technical College

Student clinic. Services include teeth cleaning, x-rays, fluoride treatments, and sealant applications for reduced fee. Call for appointment. Closed during winter, spring, and summer school breaks.

700 W. Highland Avenue, Room H115
Milwaukee, WI 53233
www.matc.edu

414-297-6573

Sussex Family Dental

Accepts Medicaid HMOs except CCHP (Children's Community Health Plan)

W249N5245 Executive Drive, Suite 206
Sussex, WI 53089

262-246-0100

Waukesha County Community Dental Clinic

Accepts Medicaid and uninsured people who meet income guidelines and live in the Froedtert Hospital, Menomonee Falls service area (southern Washington County).

N81W15062 Appleton Avenue
Menomonee Falls, WI 53051
www.wccdentalclinic.org 262-522-7645

Wisconsin Dental Association (WDA)

Website has a list of reduced-rate dental clinics. 888-338-6852
www.wda.org/your-oral-health/reduced-rate-dental-clinics
WDA Donated Dental Services by application only and based on eligibility.
Application available online or call to request.
<https://www.wda.org/wda-foundation/programs#DDS>

Wisconsin Dental Ombudsman

Can help facilitate the process of finding a dentist who accepts Medicaid.
800-760-0001

DRIVER EVALUATION/EDUCATION

AARP

A variety of online and in-person education opportunities for senior drivers and concerned loved ones. Links on website include: Refresh Your Driving Skills, Safe Driving Resources and Tips, and Driving Assessment.
www.aarp.org/auto/driver-safety 888-227-7669
TTY user dial 711

Adaptive Driving, LLC

A licensed driving school that provides comprehensive driver rehabilitation services to beginning drivers and adults with functional impairments. Serving clients with: Aging concerns, Neurological impairments, Learning disabilities, Autism, Visual/hearing impairment, Orthopedic impairments or Amputation.
www.adaptivedrivingllc.com 414-721-8636

Alzheimer's Association

Dementia and Driving website is dedicated to education and resources about driving issues specific to dementia.

www.alz.org/help-support/caregiving/safety/dementia-driving

Ascension Columbia St. Mary's

Examine the abilities required for safe driving, such as reaction time, visual acuity, decision-making, and judgment.

13111 N. Port Washington Road

262-243-7300

Mequon, WI 53097

www.healthcare.ascension.org

Department of Motor Vehicles (DMV)

Access to the Driver Condition or Behavior Report to report a driver due to concerns for the driver's safety and the safety of others.

www.wisconsin.gov

608-266-2327

Local DMV Service Center:

1516 W. Paradise Drive

608-264-7447

West Bend, WI 53095

Froedtert & the Medical College of Wisconsin

Therapists complete a pre-driving clinical assessment for people experiencing changes which may affect their ability to safely operate a vehicle. Results are sent to their physician. This is not an on-the-road evaluation. Variety of locations including:

1700 W. Paradise Drive

262-334-3451

West Bend, WI 53095

www.froedtert.com/rehabilitation/occupational-therapy

Senior Driver Resource

A web-based, interactive self-assessment tool used to identify possible safe driving risk factors. Can be completed on any digital device. Screened online for dementia, vision, reflex, medical history, and rules of the road awareness.

www.seniordriverresource.com

262-210-3707

EDUCATION

Casa Guadalupe Education Center

Courses offered to increase opportunities for Hispanics to secure employment and/or advance in education. Courses: English language learning, GED preparation, citizenship preparation, and basic computer skills.

419 Roosevelt Drive 262-306-2900
West Bend, WI 53090
www.casaguadalupeonline.org

Moraine Park Technical College (MPTC)

2151 N. Main Street 262-334-3413
West Bend, WI 53090 800-472-4554
www.morainepark.edu

University of Wisconsin - Milwaukee at Washington County

400 University Drive 262-335-5200
West Bend, WI 53095
www.uwm.edu/washington/

University of Wisconsin - Whitewater's LIFE Program

A complete college experience for young adults between the ages of 18 and 25 who have an intellectual disability. Programs are designed to facilitate independent living and employment success for persons with significant cognitive limitations.

www.uww.edu 262-472-1905

EMPLOYMENT

Division of Vocational Rehabilitation (DVR)

A federal/state program designed to obtain, maintain, and improve employment for people with disabilities.

2200 Green Tree Road 262-335-5300
West Bend, WI 53090 800-321-2137
www.dwd.wisconsin.gov/dvr TTY 262-335-5338

Our Place - Our Jobs Co-Op

Members of Our Place who attend at least 18 hours per week are considered owners of the co-op. Adults with disabilities get support to build their own small businesses.

4360 Jackson Drive
Jackson, WI 53037

262-423-8090

www.ourplacedayservices.com

The Threshold

West Bend Mutual Insurance Project SEARCH Program is a one-year transition program for students with disabilities in their last year of high school whose goal is competitive employment.

262-685-8277

Achieve Employment assists adults with disabilities in obtaining employment of their choice in the community.

600 Rolfs Avenue
West Bend, WI 53095

262-685-8275

www.thresholdinc.org

Workforce Development Center

Services and programs include career planning, employment goals, and support services such as transportation, childcare, housing, and related expenses.

2200 Green Tree Road
West Bend, WI 53090

262-335-5300

www.wfdc.org

FINANCIAL ASSISTANCE

Home Repair

Habitat for Humanity – Critical Home Repair

Home repair services to veterans, low-income, elderly, and disabled homeowners who are struggling to maintain their homes. Eligibility requirements.

601 Schoenhaar Drive, Suite A
West Bend, WI 53090
www.hfhwashco.org 262-338-0690

HOME Consortium

Operates a variety of loan programs to provide low to moderate income households with access to loaned funds for modest home repairs. Eligibility requirements.

Wisconsin Partnership for Housing Development
515 W. Moreland Blvd, Room AC320
Waukesha, WI 53188
www.homeconsortium.info 262-896-8170

Tomorrow's Home Foundation

Helping Hands Grant program assists low-income mobile and manufactured homeowners who need critical repairs to their primary residence. Eligibility requirements.

258 Corporate Drive, Suite 200C
Madison, WI 53714
www.tomorrowshomefoundation.org 608-255-1088

USDA Rural Development Home Repair Loan and Grant Program

Also known as the Section 504 Home Repair program. Provides loans to those 18 years of age or older who are very low-income homeowners to repair, improve or modernize their homes. Or provides grants to elderly 62 years of age or older who are very low-income homeowners to remove health and safety hazards.

www.rd.usda.gov 715-345-7600

Weatherization Assistance Program - Energy Services, Inc.

Call for questions or to schedule an appointment to complete a WHEAP (Wisconsin Home Energy Assistance) Grant application by phone with experienced staff – or – you may now also apply online at Heat.Help to determine if you are eligible for weatherization services. Services aimed at reducing heating bills, saving energy, and heating/cooling improvements.

Southpoint, 2410 S. Main Street, Suite C 262-353-3905
West Bend, WI 53095 800-506-5596
heat.help

Rent Assistance

Allegiant Property Management, LLC

Manages Section 8 Voucher Programs for Washington County.

412 3rd Street 608-784-1381
La Crescent, MN 55947
www.allegiantpropertymgmtllc.com

Foundation for Rural Housing

Primary goal is to prevent homelessness. One-time payment assistance for rent, security deposit, mortgage, utilities, or property tax.

PO Box 314 608-238-3448
Oregon, WI 53575 888-400-5974
www.wisconsinruralhousing.org

HUD (U.S. Dept. of Housing Urban Development)

The Department of Housing and Urban Development (**HUD**) is responsible for national policy and programs that address America's housing needs, that improve and develop the Nation's communities, and enforce fair housing laws. Financial assistance for housing.

www.hud.gov

Integrated Community Solutions

Provides assistance for a variety of programs and connecting clients to other community resources. ICS will assist with rental payments through the Housing Choice Voucher Program and Section 8 Housing.

2605 S. Oneida Street, Suite 106 920-498-3737
Green Bay, WI 54304 FAX: 920-498-3738
www.ics-gb.org

Salvation Army

Possible resource for emergency assistance with things like heating bills to avoid shut-off and rent to avoid eviction.

262-365-0405

St. Vincent de Paul

Possible resource for assistance with things like security deposit, furnishing a new apartment, or rent to avoid eviction.

www.svdpwc.com
52 S. Main Street 262-673-6980
Hartford, WI 53027

445 E. Washington Street 262-644-4949
Slinger, WI 53086

420 N. River Road 262-334-7291
West Bend, WI 53090

Wisconsin Rental Assistance Program (W.R.A.P.)

Rental assistance program through the Social Development Commission who manages the program for Washington County.

414-326-2888

www.cr-sdc.org/services/residential-services/wrap
Choose Washington County when prompted in the drop down menu.

Other

The Circle of Friends Shoppe

Provides clothing and other small household items (availability dependent on donations) at no charge to families in Washington County who are experiencing financial and emotional hardship. Please call for hours and voucher requirements.

236 S. 5th Avenue

262-334-2886

West Bend, WI 53095

www.joyfuljourneys-inc.org

The Clothes Closet

Free gently used clothes, shoes, and outerwear for all ages.

First United Methodist Church of Hartford

738 W. Monroe Avenue

262-673-3290

Hartford, WI 53027

Disability Benefit Specialist (ages 18-59)

Elder Benefit Specialist (ages 60 and over)

See chapter titled 'Benefit Specialists' for details.

EveryoneOn

Find free or low-cost internet at home. Also work with device refurbishers, so individual and their families can purchase discounted refurbished devices, including tablets and laptops.

877-947-4321

www.EveryoneOn.org

FoodShare

Helps people with limited income buy the food they need for good health.

www.access.wisconsin.gov

888-446-1239

*continued***Lake Country Caring**

Provides new or gently-used clothes, household items, furniture, appliances, and hygiene products free of charge to those with financial constraints.

603 Progress Drive

262-367-6670

Hartland, WI 53029

www.lakecountrycaring.com

Lifeline Assistance Program

Federal program that provides a monthly subsidy to help people with limited income pay for broadband internet service, or for a home or wireless phone. One benefit available per household.

<https://www.fcc.gov/consumers/guides/lifeline-support-affordable-communications>

Medical Center Foundation of Hartford, Inc.

Assistance to Washington County residents with paying for a Personal Emergency Response System.

1032 E. Sumner Street

262-670-7568

Hartford, WI 53027

www.mcfhartford.org

Moraine Lakes Consortium/Economic Support

Determines eligibility for FoodShare, Medicaid, and other publicly funded assistance programs.

333 E. Washington Street, Suite 3100

888-446-1239

West Bend, WI 53095

www.access.wi.gov

Social Security Administration

1145 Vern Street

888-655-0843

West Bend, WI 53090

TTY 262-338-0309

www.ssa.gov

Telecommunications Assistance Program Hearing Aid Assistance (TAP HAA)

Hearing aid financial assistance option under the TAP program. TAP HAA is an additional benefit option available to consumers to provide funding towards the purchase of new hearing aids to increase the efficiency and use of telecommunications devices for distance communications by people who are deaf or severely hard of hearing. TAP HAA can provide up to \$250 per hearing aid or \$500 per pair per person.

<https://www.dhs.wisconsin.gov/odhh/tap.htm>

608-267-7195

Veterans Service Office of Washington County

Assists veterans and their families in obtaining state or federal veteran benefits.

432 E. Washington Street
West Bend, WI 53095
www.washcowisco.gov

262-335-4457

Wisconsin's Low Income Home Energy Assistance Program (LIHEAP) – Energy Services, Inc.

Helps pay for the cost of heating your home. Eligibility requirements.

www.homeenergyplus.wi.gov

262-353-3905

866-432-8947

WisLoan/Telework

Alternative loan programs that allow Wisconsin residents with disabilities to finance assistive technology, home modifications or equipment needed to become self-employed or to work from home. Serves individuals who are unable to obtain traditional financing due to poor credit, no credit or low income. Eligibility requirements.

IndependenceFirst
540 S. 1st Street
Milwaukee, WI 53204
www.independencefirst.org

(V/TTY) 414-291-7520

*continued***Wispect**

A private nonprofit organization that administers pooled and community Special Needs Trusts for people with disabilities. Based in Madison, Wispect manages the Special Needs Trusts for more 3,000 people throughout the state of Wisconsin.

226 Corporate Drive
Madison, WI 53714
www.wispact.org

608-268-6006
833-653-6503

See also:

Food Pantries in Food/Meals chapter and listings for **Salvation Army, Foundation for Rural Housing, and St. Vincent de Paul.**

FOOD/MEALS**Senior Dining Meal Program**

The Senior Dining Meal Program offers people age 60+ the opportunity to enjoy a hot meal with other seniors. Available weekdays, unless otherwise noted. Closed on holidays. Reservations must be made one day in advance by noon. Call the meal site to reserve a meal. Cancellations should also be called in by noon the day before. Meal sites are open from 9:00 am to 1:00 pm.

Fifth Avenue United Methodist Church
323 5th Avenue
West Bend, WI 53095

262-335-4499

Germantown Senior Center
W162N11960 Park Avenue
Germantown, WI 53022

414-380-8666

Jackson Community Center
N165W20330 Hickory Lane
Jackson, WI 53037

262-483-6184

Meadow Creek Apartments (Monday through Thursday only)	
1119 Roseland Drive	262-483-2056
Kewaskum, WI 53040	
Meadowbrook Manor	
475 Meadowbrook Drive	262-355-6040
West Bend, WI 53090	
Hartford Bible Church	
621 Abbott Avenue	262-483-2049
Hartford, WI 53027	
Scenic View Apartments	
205 Slinger Road	262-483-2067
Slinger, WI 53086	

Food Pantries

Germantown

St. Boniface Food Pantry
 Serves Germantown, Richfield, Jackson, Hubertus, and Colgate residents.
 Referral required. Open the 1st and 3rd Mondays from 3:00 pm - 7:00 pm.
 St. Boniface Parish
 W204N11940 Goldendale Road 262-628-2040
 Germantown, WI 53022
www.stbonifacewi.org

Hartford

Hartford Food Pantry
 Serves Hartford Union High School district residents. Proof of residency
 required. Open Tuesdays 10:00 am - 12:45 pm and Thursdays
 12:00 pm - 2:45 pm.
 24 N. Johnson Street 262-673-5747
 Hartford, WI 53027

*continued***Ruby's Pantry**

Serves everyone. \$25 cash donation is requested. Bring 2 sturdy containers to carry food (e.g. boxes or laundry baskets). Open 4th Tuesdays from 3:30 pm - 6:00pm. Doors open at 3:30 pm.

Hartford Bible Church
621 Abbott Avenue
Hartford, WI 53027
www.rubyspantry.org

Kewaskum**Kewaskum Community Pantry**

Must live in the Kewaskum school district or attend a Kewaskum church. Photo ID required. One visit per week permitted. Open Tuesdays and Thursdays from 4:00 pm - 6:00 pm.

1504 Reigle Drive 262-626-8798
Kewaskum, WI 53040

Menomonee Falls**Falls Food Pantry**

Serves Colgate, Hubertus, Richfield, and Germantown residents. Open Tuesdays and Thursdays from 12:00 pm - 2:00 pm and 5:00 pm - 7:00 pm.

N85W15382 Menomonee River Parkway 262-251-6848
Menomonee Falls, WI 53051
www.fallsfoodpantry.org

Slinger**Slinger Community Food Pantry**

Open Mondays from 10:00 am - noon and Wednesdays from 3:00 pm - 5:00 pm.

321 E. Washington Street 262-644-0507
Slinger, WI 53086

West Bend

Full Shelf Food Pantry

Serves residents of Washington County. Open Monday - Friday from 4:15 pm - 5:30 pm and Saturday 8:00 am – 10:00 am. Special hours for seniors age 65+ on the 1st and 3rd and Tuesdays from 10:00 am - 11:00 am.

231 Municipal Drive

262-335-0685

West Bend, WI 53095

www.fullshelffoodpantry.org

Mobile Food Pantry – Feeding America Eastern Wisconsin

Open to the public and free of charge. No ID or registration required. First come, first served basis. One distribution per household. January thru October, 4th Friday of each month, 11:00 am – 1:00 pm. November and December, 2nd or 3rd Monday to accommodate the major holidays those months, 11:00 am - 1:00 pm.

Lawrence and Vivian Stockhausen Center -

414-831-6324

Threshold

2380 W. Washington Street

West Bend, WI 53095

Ruby's Pantry

Serves everyone. \$25 cash donation is requested. Bring 2 sturdy containers to carry food (e.g. boxes or laundry baskets). Open 2nd Thursdays. Doors open at 3:45 pm. Distribution from 4:30 pm - 6:00 pm.

Community Church

2005 S. Main Street

262-338-0725

West Bend, WI 53095

www.rubyspantry.org

*continued***Food/Meal Delivery****Home Delivered Meals of Washington County**

Hot lunches can be delivered to homebound people age 60 and over who meet all eligibility requirements. Call for details. Low sugar option available.

Aging and Disability Resource Center of Washington County

www.washcowisco.gov/adrc

262-335-4497

877-306-3030

Homestyle Direct

Frozen meals delivered to your door. Heat in microwave or oven.

Nutritional options include low-fat, low-calorie, carb-controlled, sodium-controlled, etc. \$7.95/meal plus shipping.

www.homestyledirect.com

866-735-0921

Mobility Management Program

Serving all of Washington County and working with area food pantries/programs and volunteers to provide home delivery for those struggling to obtain food.

www.rides4wc.com

262-977-4441

Mom's Meals

Refrigerated meals delivered to your door. Quantities of 7, 10, 14, or 21.

\$7.99/meal (\$8.99 for pureed, renal and gluten free) plus flat rate \$14.95 shipping. Nutritional options include diabetes-friendly, renal-friendly, heart-friendly, vegetarian, etc.

www.momsmeals.com

877-508-6667

Silver Cuisine

Frozen meals delivered to your door. Offers heart-healthy, diabetic, low-sodium, and gluten-free meals. Prices vary. Shipping is flat rate \$19.95.

www.silvercuisine.com

844-404-3663

Stockbox

A free box of healthy food delivered to people over age 60 who meet income eligibility.

continued

www.hungertaskforce.org

414-777-0483

*continued***FOOT CARE****Toe Nail Trimmers**

Foot and nail care services provided by RNs with special training. Locations throughout the county or in-home for homebound persons. By appointment only.

262-719-0336

GERIATRIC ASSESSMENT**Aurora**

Center for Senior Health and Longevity

Services include: geriatric assessment, primary care, case management, continence evaluation, dementia evaluation, falls prevention, geriatric psychiatry, acute care, and hearing loss evaluation. Member of the WAI-Affiliated Dementia Diagnostic Clinic Network. Locations in Oconomowoc and Milwaukee.

www.aurorahealthcare.org

414-219-7300

Froedtert & the Medical College of Wisconsin

Memory Disorders Program

Comprehensive care from a multidisciplinary team of neurologists, geriatric psychiatrists, neuropsychologists, nurses, and a social worker. Member of the WAI-Affiliated Dementia Diagnostic Clinic Network.

Specialty Clinics at Froedtert Hospital

9200 W. Wisconsin Avenue

Milwaukee, WI 53226

www.froedtert.com/memory-disorders

414-805-3666

Senior Health Memory and Mood Disorders Clinic

Geriatric psychiatrists trained in mental health needs and specific syndromes faced by older adults, specialize in disorders such as Alzheimer's disease, delirium, and late-life depression, anxiety, and psychotic disorders.

North Hills Health Center

W129N7055 Northfield Drive

Menomonee Falls, WI 53051

www.froedtert.com/senior-health

414-805-3666

*continued***ProHealth Care**

Waukesha Memorial's Senior Health Center
Specialized mental health care for older adults offers services on an inpatient, partial hospitalization, or outpatient bases. Treatment of the following: anxiety, dementia, depression, cognitive impairment, psychosis, and aggression.

721 American Avenue, Suite 501 262-928-4036
Waukesha, WI 53188
www.prohealthcare.org

Senior Memory Assessment Center

St. Anne's
3800 N. 92nd Street 414-463-7570
Milwaukee, WI 53222
<https://www.stannessc.org/>

Veterans Affairs Medical Center

Geriatrics and Extended Care
A team of professionals assess/evaluate to promote, preserve, or restore a Veteran's health.

Clement J. Zablocki VA Medical Center
5000 W. National Avenue 414-384-2000
Milwaukee, WI 53295
www.milwaukee.va.gov

HOME and VEHICLE ACCESSIBILITY**101 Mobility**

Stair lifts, ramps, platform lifts, elevators, auto lifts, automatic door openers, lift chairs, etc. Some equipment available to rent.

206 Enterprise Road 262-524-0900
Delafield, WI 53018
www.101mobility.com/waukeshacounty

A&J Mobility

Offers a wide variety of vehicle modifications and equipment to improve accessibility. Wheelchair accessible van rental.

3058 Helsan Drive

262-623-6236

Richfield, WI 53076

www.aandjmobility.com

Access Elevator / Access Mobility Center

Access Elevator - Straight stair lifts, curved stair lifts, vertical platform lifts, patient ceiling lifts, wheelchair ramps, home elevators, bathroom modifications, grab bars.

Access Mobility Center - New wheelchair vans, used wheelchair vans, wheelchair van rentals, vehicle lifts, hand-controls, pedal extensions, left-foot gas pedals, EZ Lock tie-downs, patient ceiling lifts, vertical platform lifts, mobility scooters, vehicle transfer seating and more.

1995 E. Norse Avenue

262-784-8500

Cudahy, WI 53110

844-945-4387

www.allaboutaccess.com

Adaptive Technology Resources

Specializes in making home and workplaces accessible in every aspect.

Evaluates and offers a range of solutions from simple (adapted utensils) to complex (voice activation of lights, doors, phone, etc.).

W175N11163 Stonewood Drive, Suite 232

262-375-2020

Germantown, WI 53022

800-770-8474

www.adaptivetr.com

Arrow Lift

Specializes in home accessibility equipment including stair lifts, wheelchair lifts (vertical and incline) and home elevators. Covers all of Wisconsin from multiple showroom locations and provide free in-home or virtual assessments.

www.arrowlift.com

888-815-4387

*continued***Bridgeway Independent Living Designs**

Bathroom and stair accessibility, safe transfers, sleep positioning system, etc.

9209 W. Bluemound Road
Milwaukee, WI 53226
www.bildnow.com

888-482-2453

MobilityWorks

Full service mobility center for drivers with adaptive aids and vehicles for passengers who use mobility devices. Wheelchair accessible vans for rent.

844 Ontario Road
Green Bay, WI 51311
www.mobilityworks.com

920-455-5313

877-275-4907

On the Go Mobility

Lift chairs, vehicle lifts, ramps, porch lifts, stair lifts, etc.

7289 N. Teutonia Avenue
Milwaukee, WI 53209
www.onthegomobility.com

800-601-7267

Welcome H.O.M.E.

Tour an innovative, accessible home filled with design solutions. Explore ideas for making your home fit your specific needs.

4260 W. Hawthorne Drive/Hwy Y
Newburg, WI 53090
www.welcomehouseof.org

262-675-2525

HOME SERVICES

Supportive/Companion

Offers services including (but not limited to) personal care, medication reminders, transportation, errands, grocery shopping, laundry, light housekeeping, meal preparation, companionship, and supervision in the comfort of your own home.

Alarus Home Health

1971 Washington Street, Suite 200
Grafton, WI 53024
www.alarushealthcare.com 262-377-6276

Almost Family

63 S. Pioneer Road
Fond du Lac, WI 54935
www.almostfamily.com 920-922-8098

Amada Senior Care of Greater Milwaukee/Southeast Wisconsin

Provides in-home senior care, senior housing advising, home monitoring, and financial care coordination (help with long-term care insurance and other funding options for senior care).

16655 W. Bluemound Road, Suite 290
Brookfield, WI 53005
www.amadamilwaukee.com 262-395-7928

At Home Personal Care

W175 N11163 Stonewood Drive, Suite 290
Germantown, WI 53022
www.athome-pca.com 262-245-3301

Atlantic Home Health Care

5600 W. Brown Deer Road, Suite 216
Brown Deer, WI 53223
www.atlantichomehc.com 414-797-0739

*continued***Beacon of Roses Carers**

6913 Waunakee Circle 262-302-0460
 Mequon, WI 53092
www.beaconofrosescarers.com

Bridges Home Health Care

20875 Crossroads Circle, Suite 400 262-673-6600
 Waukesha, WI 53186
www.bridgeshh.com

BrightStar Care – West Bend

W227N16841 Tillie Lake Court 262-677-9200
 Jackson, WI 53037
www.brightstarcare.com

The CAREing Hand

PO Box 1145 262-353-0462
 West Bend, WI 53095
www.thecareinghand.com

Caring Hands of Hope LLC

W666 County Road DD 920-539-9986
 Theresa, WI 53091

Caring Senior Service of Milwaukee

W156N8327 Pilgrim Road, Suite 406 414-395-8106
 Menomonee Falls, WI 53051
www.caringseniorservice.com/milwaukee

Carol's Daughter's Caring Hands

W175N11163 Stonewood Drive, Suite 111 262-391-6660
 Germantown, WI 53022

Christian Family Solutions

W175N11120 Stonewood Drive 262-345-5568
 Germantown, WI 53022

continued

www.christianfamilysolutions.org

Christian Servants Home Care <i>www.christianservantshomecare.com</i>	262-235-2205
ComForCare Home Care W218N17485 Delaney Court Jackson, WI 53037 <i>www.comforcare.com</i>	262-674-1515
Comfort Keepers 1971 Washington Street, Suite 100 Grafton, WI 53024 <i>www.comfortkeepers.com</i>	262-376-7510 866-432-0860
Custom Concierge Services, LLC	262-388-7570
Exceptional Health Network 8200 W. Brown Deer Road, Suite 210 Milwaukee, WI 53223 <i>www.exceptionalhealthnetwork.com</i>	414-499-7720
Friendly Talk A subscribed, live phone conversation service for individuals who live alone or would benefit from hearing a friendly voice on a regular basis. 10401 W. Vienna Avenue Wauwatosa, WI 53222	414-462-9900
Health Network of Wisconsin, Inc. 10625 W. North Avenue, Suite 312 Wauwatosa, WI 53226 <i>www.healthnetworkofwisconsin.com</i>	414-763-5154
Help at Home LLC 120 N. Main Street Hartford, WI 53027	920-210-5292

*continued***Home Care Solutions at Home LLC**

341 E. Sumner Street 262-670-6989
 Hartford, WI 53027
www.homecaresolutionsforyou.com

Home Helpers

1001 W. Glen Oaks Lane, Suite 104 262-214-6941
 Mequon, WI 53092
www.homehelperswi.com

Home Instead Senior Care

7849 Highway 60 262-546-0226
 Cedarburg, WI 53012
www.homeinstead.com

Horizon Home Care

11400 W. Lake Park Drive 414-365-8300
 Milwaukee, WI 53224
www.horizonhomecareandhospice.org

Interfaith Caregivers of Washington County

A nonprofit network of volunteers who help maintain the independence of people age 60 or over by helping with things like transportation (e.g. medical, grocery shopping), light housekeeping, simple yard work, and companionship.

2374A W. Washington Street 262-365-0902
 West Bend, WI 53095
www.interfaithwashco.org

International Quality Home Care

2395 W. Washington Street, Suite 103 866-677-0590
 West Bend, WI 53095
www.internationalquality.com

Karring Partners

4692 Lakeview Circle 262-880-2265

continued

Slinger, WI 53086

MCFI Home Care, LLC	
2020 W. Wells Street	414-290-0050
Milwaukee, WI 53233	
<i>www.mcfihomecare.net</i>	
Omni Personal Care, Inc.	
12201 W. North Avenue, Suite 101	414-376-5845
Wauwatosa, WI 53226	
Peace of Mind Concierge Service	
W177N9856 Rivercrest Drive, Suite 102	262-432-2365
Germantown, WI 53022	
<i>www.pomcs.com</i>	
Right at Home	
W177N9886 Rivercrest Drive, Suite 262	262-255-2222
Germantown, WI 53022	
<i>www.rightathome.net</i>	
Sterman's Helping Hands	
Homecare and handyman services	
4835 CR-U	262-224-2903
Hartford, WI 53027	
<i>www.stermanshomecare.com</i>	
Synergy HomeCare	
615 South 8 th Street, Suite 220 E	920-783-6199
Sheboygan, WI 53081	
<i>www.synergyhomecare.com</i>	
TheKey (Formerly Home Care Assistance)	
409 E. Silver Spring Drive, Suite A	414-964-8000
Whitefish Bay, WI 53217	
<i>www.thekey.com/locations/wisconsin</i>	

*continued***Together at Home***www.togetherathome.org*

262-353-9199

Transitions at Home*www.TransitionsHealth.org*

262-723-2700

Visiting Angels

N112W15568 Mequon Road, Suite 5

Germantown, WI 53022

www.visitingangels.com

262-251-9911

Live-in Caregivers

Around the clock companionship and non-medical assistance. Offers services including (but not limited to) personal care, medication reminders, transportation, errands, grocery shopping, laundry, light housekeeping, meal preparation, companionship, and supervision in the comfort of your own home.

CGA – Caregiver Associates*www.cgafoxvalley.com*

920-395-3902

Good People*www.goodpeople.us*

414-759-7482

800-608-8003

Home Care Services9429 72nd Street

Kenosha, WI 53142

www.homecarewisconsin.com

262-657-8467

Touching Hearts at Home

21430 W. Greenfield Avenue

New Berlin, WI 53146

www.touchinghearts.com/milwaukee

262-787-1803

Health Care

Provides skilled care in the home that may include services such as IV therapy, wound care, physical therapy, occupational therapy, speech therapy, and/or respiratory therapy. Most are also able to provide assistance with bathing, grooming, and dressing. These services are often covered by Medicare or private insurance.

Allay Home and Hospice

N168W22730 Prairie View Lane
Jackson, WI 53037
www.allayhh.com 262-240-0720

Atlantic Home Health Care

5600 W. Brown Deer Road, Suite 216
Brown Deer, WI 53223
www.atlantichomehc.com 414-797-0739

Aurora at Home

11333 W. National Avenue
West Allis, WI 53227
www.aurorahealthcare.org 414-329-4979

Bridges Home Health Care

20875 Crossroads Circle, Suite 400
Waukesha, WI 53186
www.bridgeshh.com 262-673-6600

Cedar Home Health

5595 County Road Z
West Bend, WI 53095
www.cedarcommunity.org 262-306-2691

Fox Rehabilitation

In-home physical and occupational therapy, exercise physiology, and speech-language pathology services.

www.foxrehab.org

877-407-3422

Heartland Home Health

1233 N. Mayfair Road, Suite 100

Milwaukee, WI 53226

www.heartlandhomehealth.com

866-216-5708

Horizon Home Care

11400 W. Lake Park Drive

Milwaukee, WI 53224

www.horizonhomecareandhospice.org

414-365-8300

Kindred at Home

W177N9886 Rivercrest Drive, Suite 112

Germantown, WI 53022

www.kindredathome.com

262-251-3807

Preceptor Home Health and Hospice

W175N11117 Stonewood Drive, Suite 100

Germantown, WI 53022

www.preceptorhc.com

262-293-3951

Rehab Resources

Pediatric therapy services up to age 21.

620 Schoenhaar Drive

West Bend, WI 53090

www.rehabresourcesinc.com

262-306-8450

Transitions at Home

www.TransitionsHealth.org

262-723-2700

VITAS Healthcare

12000 W. Park Place, Suite 200
Milwaukee, WI 53224
www.vitas.com

844-755-0254

HOSPICE

A hospice team provides medical, emotional, and spiritual support to people with terminal illnesses and their families. Hospice services can be provided in a person’s home, hospital, nursing home, assisted living facility, or a hospice facility. Experts help manage pain and symptoms to create the best quality of life during end of life.

AccentCare

6737 W. Washington Street, Suite 2150
West Allis, WI 53211
www.accentcare.com

414-203-8310

Allay Home and Hospice

N168W22730 Prairie View Lane
Jackson, WI 53037
www.allayhh.com

262-240-0720

Amedisys

16655 W. Bluemound Road, Suite 275
Brookfield, WI 53005
www.amedisys.com

414-257-1708

Aurora at Home

11333 W. National Avenue
Milwaukee, WI 53227
www.aurorahealthcare.org

414-327-2295

*continued***Cedar Community Hospice**

5595 County Road Z
 West Bend, WI 53095
www.cedarcommunity.org

262-306-2691

Heartland Hospice

1233 N. Mayfair Road, Suite 100
 Milwaukee, WI 53226
www.heartlandhospice.com

866-216-5708

Horizon Home Care and Hospice

11400 W. Lake Park Drive
 Milwaukee, WI 53224
www.horizonhomecareandhospice.org

414-365-8300

Kathy Hospice

Inpatient hospice

3232 Pleasant Valley Road
 West Bend, WI 53095
www.froedtert.com/palliative-care/horizon-hospice

262-836-7130

Kindred Hospice

10150 W. National Avenue, Suite 140
 West Allis, WI 53227
www.kindredhospice.com

414-546-3200

Preceptor Home Health and Hospice

W175N11117 Stonewood Drive, Suite 100
 Germantown, WI 53022
preceptorhc.com

262-293-3951

St. Croix Hospice

www.stcroixhospice.com

855-278-2764

Vitas Hospice

2675 N. Mayfair Road, Suite 500
Wauwatosa, WI 53226
www.vitas.com

414-257-2600

HOSPITALS/PHYSICIAN SERVICES**Albrecht Free Clinic**

Provides free medical and dental care to uninsured and under-insured residents of Washington County who meet financial eligibility. Dental care by appointment only.

908 W. Washington Street
West Bend, WI 53095
www.albrechtfreeclinic.org

262-334-8339

Aurora Medical Center

1032 E. Sumner Street
Hartford, WI 53027
www.aurorahealthcare.org

262-673-2300

Froedtert Hospital, West Bend

3200 Pleasant Valley Road
West Bend, WI 53095
www.froedtert.com/locations/hospital/west-bend-hospital

262-836-5533

RemedyNow

Mobile physician provider. Private pay.
7001 S. Howell Avenue, Suite 100
Oak Creek, WI 53154
remedynow.net

262-312-9095

HOUSING

Emergency Housing/Shelter

Family Promise

Provides food, shelter, and support services to women and families.

724 Elm Street #100

262-353-9304

West Bend, WI 53095

www.familypromisewc.org

Housing Hotline

24/7 hotline. Locate resources related to emergency housing, transitional shelter, rent, utility assistance, and legal assistance related to housing.

Entry point for Karl's Place.

262-334-4912

Karl's Place

Shelter for single adults who are homeless or at risk of homelessness.

Provides shelter, supportive housing, and case management.

450 E. Water Street

262-334-4912

West Bend, WI 53095

www.familypromisewc.org/karls-place

National Call Center for Homeless Veterans

24/7 hotline for Veterans who are homeless or at risk of homelessness.

www.va.gov

877-424-3838

Subsidized Apartments

Harthaven I

33 High Street

262-670-9450

Hartford, WI 53027

TDD 262-673-8224

www.ci.hartford.wi.us

Meadow Creek Apartments

1119 Roseland Drive
Kewaskum, WI 53040

262-626-8411

Meadowbrook Manor

475 Meadowbrook Drive
West Bend, WI 53090

262-338-0771

Millpond Apartments

Managed by Campbell Corporation
1533 Honeysuckle Road
Hartford, WI 53027

800-997-9996

Regency Manor Apartments

Managed by Campbell Corporation. Located in Village of Newburg.
6785 Diane Drive
West Bend, WI 53090

800-997-9996

Scenic View Apartments

205 Slinger Road
Slinger, WI 53086
<https://scenicviewslinger.com/>

262-644-8255

Independent Senior Apartments

Arbor Ridge Apartments

1401 & 1421 Gatewood Drive
West Bend, WI 53095

262-255-1800

Auxiliary Court Apartments

201 Auxiliary Court
West Bend, WI 53095
www.auxiliarycourt.com

262-622-3640

*continued***Cedar Ridge**

113 Cedar Ridge Drive
 West Bend, WI 53095
www.cedarcommunity.org

262-338-8377

Fairway Knoll

N112W17500 Mequon Road
 Germantown, WI 53022
www.fairwayknoll.org

262-735-7900

The Gables of Germantown – Himmel Haus

N109W17075 Ava Circle
 Germantown, WI 53022
www.gablesofgermantown.com

262-345-1025

Hartford Commons

Rooming house for people age 50 and over.
 1202 E. Sumner Street
 Hartford, WI 53027

262-457-2084

Harthaven II

33 High Street
 Hartford, WI 53027
www.ci.hartford.wi.us

262-670-9450
 TDD 262-673-8224

Holy Angels Apartments

149 N. 9th Avenue
 West Bend, WI 53095

262-334-3038

Jackson Bay Apartments

Managed by Carlson Property Holdings
 N168W21920 Main Street
 Jackson, WI 53037

712-580-5360

New Perspective

2130 Continental Drive
West Bend, WI 53095
www.npseniorliving.com

262-384-3368

Parkside Senior Village

325 Park Avenue
Hartford, WI 53027
parksideseniorvillage.com

262-670-6769

Prairie Meadows Senior Apartments

W168N11278 Western Avenue
Germantown, WI 53022

262-255-9533

Prairie Meadows II & III

W168N11374 Western Avenue
Germantown, WI 53022

262-255-9533

River Bend Senior Village

151 Wisconsin Street
West Bend, WI 53095
www.integrityinvest.com

262-306-0876

RiverShores Regency

555 Veterans Avenue
West Bend, WI 53090
www.doneff.com

262-483-9150

Stonefield Manor Apartments

Managed by Campbell Corporation
840 Weinert Road
West Bend, WI 53095

800-997-9996

414-421-7601

Washington Heights

525 N. Main Street
Hartford, WI 53027
www.ci.hartford.wi.us

262-670-9450

*continued***Housing Websites***www.wihousingsearch.org**www.seniorresourcesonline.org***Note: Rent assistance information located in the Financial Assistance section – Page 43****INSURANCE (HEALTH)**See also: **Benefit Specialists** chapter.**Marketplace (Affordable Care Act)**

Online Marketplace application and enrollment.

www.healthcare.gov

800-318-2596

TTY 855-889-4325

Medicaid

Moraine Lakes Consortium processes applications for all forms of Medicaid/Title 19, FoodShare, and other publicly funded benefits.

www.access.wi.gov

888-446-1239

Forward Health Member Services

800-362-3002

Medicare*www.medicare.gov*

800-633-4227

*www.dhs.wisconsin.gov/guide/medicare.htm***Medigap Helpline**

Answers questions about health insurance and other health care benefits for seniors. Callers are required to leave their name and telephone number, and someone from the service will return the call.

www.dhs.wisconsin.gov/aging/medigap.htm

800-242-1060

Office of the Commissioner of Insurance

Consumer publications on a variety of insurance information.

608-266-3585

https://oci.wi.gov/pages/consumers/consumerpublications.aspx

Prescription Drug Helpline

Assistance with prescription drug coverage under Medicare Part D plans, Medicare Advantage plans, SeniorCare, and employer insurance.

855-677-2783

SeniorCare

Wisconsin's State Pharmaceutical Assistance Program for residents 65 or older.

www.dhs.wisconsin.gov/seniorcare

800-657-2038

LEGAL COUNSELING**By Your Side Services LLC**

Consultation for: Adult Guardianship, Power of Attorney, Advance Directives (living wills), Supported Decision Making, Final Disposition, Notary Public. Free telephone consultation.

www.byyoursidewi.com

262-297-3667

Elder Rights Project

Free civil legal aid to elder abuse victims.

www.legalaction.org

844-614-5468

Fair Housing Council

Inquiries can be answered either by phone or by sending through the website.

www.fairhousingwisconsin.com

414-278-1240

Toll-free statewide complaint intake line:

877-647-3247

Free Legal Answers

Run by volunteer attorneys. Civil cases only. Services for adults.

Criteria to access support is income and asset based. Clients cannot be incarcerated, legal problem is not related to a criminal charge, or they don't already have a lawyer. Guidance via email only. No in-person or telephone consultations.

<https://wi.freelegalanswers.org/>

*continued***Lawyer Referral and Information Service (LRIS)**

LRIS is a public service to help identify the most appropriate resource for consumers with legal problems. Callers may be referred to an attorney or given information about contacting other community or government agencies that may be able to help them with their legal problem. LRIS does not give legal advice.

State Bar of Wisconsin
 5302 Eastpark Blvd
 Madison, WI 53718-2101
www.wisbar.org

800-362-9082

Legal Action of Wisconsin

Provides free civil legal aid to low-income people. Civil legal problems could include criminal background records, debt collection, garnishment, crime victim rights, divorce, foreclosures, public housing/Section 8, evictions, driver's licenses, public benefits, and unemployment compensation.

300 Ohio Street
 Oshkosh, WI 54902
www.legalaction.org

800-236-1128

TTY 800-947-3529

Modest Means Referral Service

Designed to assist people whose income is too high for free legal service but too low to pay a lawyer's standard rate. Run by LRIS at the State Bar. Qualifications based on income and area of legal need.

www.wisbar.org

888-529-7599

Wisconsin Guardianship Support Center

Provides information and assistance on issues related to guardianship, protective placement, advanced directives and more.

www.gwaar.org/guardianship-resources

855-409-9410

MEDICAL EQUIPMENT/SUPPLIES

Loan Closets

HELP Corner

The Health Equipment Lending Program (HELP) loans durable medical equipment for a refundable deposit. Items based on availability may include commodes, wheelchairs, walkers, shower chairs and more. Call for hours. Also accepts donations of clean equipment that is in good condition.

2354 W. Washington Street
West Bend, WI 53090

262-429-1161

Redeemer Lutheran Church
255 W. Lincoln Avenue
Hartford, WI 53027
www.helpcorner.org

262-525-8202

Katy's Kloset

Donate or borrow medical equipment and supplies. No fees. Pick up by appointment only. Call to set up drive through appointment to pick up at warehouse.

404 Wilmont Drive, Suite D
Waukesha, WI 53189
www.teamupwithfamilies.org

262-746-9034

Other Providers

101 Mobility

206 Enterprise Road, Suite 100
Delafield, WI 53018
www.101mobility.com

262-524-0900

continued

A&J Mobility

Sells new and used accessible vans, automotive adaptive equipment, lifts, hand-controls, and vehicle accessibility conversions.

3058 Helsan Drive 262-623-6236
 Richfield, WI 53076 800-517-1024
www.aandjmobility.com

Access Ability Home Medical

1995 E. Norse Avenue 414-486-6249
 Cudahy, WI 53110 844-837-2869
www.hmestore.net

Access Elevator

Services include evaluations, installations, sales, and service on all types of patient lifts. Straight stair lifts, vertical platform lifts, patient ceiling lifts, wheelchair ramps, home elevators. Also, bathroom modifications and grab bars.

1995 E. Norse Avenue 414-727-2524
 Cudahy, WI 53110 844-945-4387
www.allaboutaccess.com

Apria Health Care

Portable/Home Oxygen and home overnight oximetry.

5345 S. Moorland Road 262-207-1551
 New Berlin, WI 53151
www.apria.com

Aurora Pharmacy

1303 Hwy 175 262-628-3550
 Hubertus, WI 53033
www.aurorahealthcare.org

Bill-Ray Home Mobility LLC

Distributor of Friendly Beds, assistive devices that are equipped with a trapeze, a balance pole, and pivoting rails.

1110 W. Kennedy Avenue, Suite C

920-257-4001

Kimberly, WI 54136

www.billrayhomemobility.com

Carewell

Online Durable Medical Equipment/Caregiver supplies.

www.carewell.com

Home Care Medical

Enteral nutrition, rehab technology, respiratory care, home medical equipment and supplies (for purchase and rent), and bracing and compression garments.

1709 S. 18th Avenue

262-957-5501

West Bend, WI 53095

www.homecaremedical.com

J&B Medical Supply

Wisconsin Medicaid incontinence supply provider.

www.jandbmedical.com

866-674-5850

Metrocare Home Medical Equipment Center

6330 W. Donges Bay Road

262-250-0820

Mequon, WI 53092

800-227-3820

www.metrocarewi.com

Miller Mobility

36336 N. Summit Village Way

262-549-4900

Oconomowoc, WI 53006

www.millermobility.com

continued

MobilityWorks

Full service mobility center for drivers with adaptive aids and vehicles for passengers who use mobility devices. N8W22195 Johnson Drive Waukesha, WI 53186
www.mobilityworks.com 262-522-0707

On the Go Mobility

7829 N. Teutonia Avenue Milwaukee, WI 53209
www.onthegomobility.com 800-601-7267

Xceed Medical

5307 South 92nd Street, Suite 127 Hales Corner, WI 53130
www.xceedmedical.com 414-235-8552

Ye Olde Pharmacy and Wellness Center

N54W6135 Mill Street, Suite 300 Cedarburg, WI 53012
www.yeolderx.com 262-375-0010

MENTAL HEALTH

988 Suicide & Crisis Lifeline

Anyone in mental health distress can call 988, send a text to 988, or use the online chat function to connect with a counselor.

www.suicidepreventionlifeline.org

Affiliated Clinical Services

111 E. Washington Street West Bend, WI 53095 262-338-2717

1121 E. Sumner Street Hartford, WI 53027 262-673-0301

continued

www.affiliatedclinical.com

Alarus Healthcare

1622 Chestnut Street
West Bend, WI 53095
www.alarushealthcare.com

262-306-9800

Aurora Medical Center

1032 E. Sumner Street
Hartford, WI 53027
www.aurorahealthcare.org

262-673-2300
Aurora patients
Only –
Referral Needed

Christian Family Solutions

112 Peace Lutheran Pkwy
Hartford, WI 53027
W175N11120 Stonewood Drive
Germantown, WI 53022
www.chrisitanfamilysolutions.org

800-438-1772

COPE Line (The)

An anonymous and confidential 24-hour supportive listening and crisis intervention line. Through the guidance of trained listeners, The COPE Line can provide emotional support and local resources to address any immediate or ongoing concerns. There is no fee.

www.sironarecovery.org/cope-line

262-377-2673

Falls Counseling

Accepts Medicaid and other insurance. Works with children, adults, and families.

W177N9886 Rivercrest Drive, Suite 104
Germantown, WI 53022
www.fallscounseling.org

262-223-6125

Froedtert Behavioral Health – North Hills Health Center

W129 N7055 Northfield Drive
Menomonee Falls, WI 53027
www.froedtert.com/locations/health-center/north-hills-health-center

262-502-3300

Hartford Counseling Center

384 W. Sumner Street
Hartford, WI 53027

262-223-6125

www.hartfordcounselingwi.com

W177 N9886 Rivercrest Drive, Suite 104
Germantown, WI 53022

120 N. Main Street, Suite 110
West Bend, WI 53095

Hopeline

Anonymous and free text based crisis line through Center for Suicide Awareness. Monday through Friday 3:30 pm - 9:00 pm.

Text "HOPELINE" to 839863

Horizon Grief Resource Center

For anyone who has suffered a significant loss of any kind. Offers short-term counseling (by appointment), support groups, resource library, Serenity Garden, educational workshops, and walk-in services during set hours. Services are free of charge.

11400 W. Lake Park Drive
Milwaukee, WI 53224

414-586-8383

Kettle Moraine Counseling

400 W. River Drive
West Bend, WI 53090

262-334-4340

www.kettlemorainecounseling.com

Lakeshore Wellness and Recovery

Outpatient mental health and chemical dependency.

1519 E. Washington Street, Suite A
West Bend, WI 53095

262-323-6963

www.lakeshorewellnessandrecovery.com

The Matthew Project, Inc.

120 North Main Street, Suite 1100 262-233-6125
West Bend, WI 53095
www.themattthewproject.org

W177 N9912 Rivercrest Drive, Suite 231 262-214-3369
Germantown, WI 53022

384 W. Sumner Street 262-223-6125
Hartford, WI 53027

National Alliance on Mental Illness of Washington County (NAMI)

Raise awareness and provide education, advocacy, and support programs for people living with a mental illness, their families, friends, and the community.

279 South 17th Avenue, Suite 7 262-339-1235
West Bend, WI 53095
www.namiwashingtonwi.org

Northshore Clinic and Consultants

1615 Barton Avenue 262-334-5323
West Bend, WI 53090
www.northshoreclinics.com

Professional Services Group

724 Elm Street 262-353-9701
West Bend, WI 53095
www.psgcip.com

Veterans Crisis Line

For Veterans or those concerned about one. Caring, qualified responders with the Department of Veterans Affairs.

www.veteranscrisisline.net 800-273-8255

Washington County Acute Care Services (ACS)

State certified 24/7/365 emergency mental health services program that partners with the community to empower individuals and families during a crisis. Services provided regardless of ability to pay.

www.washcowisco.gov

Crisis Line 262-365-6565
866-906-6565

Washington County Behavioral Health Services

Mental health and substance abuse prevention, early intervention, and treatment services.

333 E. Washington Street, Suite 2100
West Bend, WI 53095
www.washcowisco.gov

262-335-4600

MOVING/DOWNSIZING/CLEAN OUT SERVICES

Caring Transitions of Eastern Wisconsin

Assists with relocation, downsizing, estates sales, and online auctions.

www.caringtransitions.com

844-220-5427

Home Clean Out Crew

Assists with organization, cleaning, and downsizing. Donates 'unusable' items to local charities/groups whenever possible. See website for examples.

www.homecleanoutcrew.com

262-208-1343

Home Sweet Home Team with Realty Executives, Inc., The

Coordinate downsizing and moving process from start to finish from: assisting with finding your next home/apartment, cleaning out your current home, help with estate sale services, cleaning services, packing and selling your current home, moving into your next home, condo or apartment. One stop shop.

www.TheHomeSweetHomeTeamRE.com

262-853-5863

ICS (Independent Cleaning Solutions)

Bio-Recovery and Decontamination services. Biohazard and hoarding cleanup. Specialty cleaning and remediation services for tragic situations. Rapid response team on-call 24/7.

www.icswis.com

920-783-6075

JDog Junk Removal and Hauling

Junk removal and hauling service for residential and commercial customers. Employees are Veterans and Military family members.

www.jdog.com

844-438-5364

Milwaukee Homeless Veterans Initiative - MHVI

Helps veterans and their families obtain benefits, household goods and furniture, food, clothing, transportation, toiletries and other necessities. MHVI also takes donations of clothing and furniture with pick-up and delivery services – Monday – Friday 9:00 am – 3:00 pm. Closed Saturday and Sunday.

www.wisconsinvets.org

414-257-4111

Segues LLC

Assists with downsizing, packing, moving, unpacking, settling in, clearing out and cleaning. Trained to assist seniors and their families with both emotional and physical aspects of relocation and liquidation.

www.segues.net

262-442-4200

Universal Services

Full array of services including downsizing, organizing, packing/unpacking, clean out, and estate liquidation.

www.universalserviceswi.com

262-257-0250

PERSONAL EMERGENCY RESPONSE/MONITORING SYSTEMS

5Star Urgent Response

www.lively.com

866-829-4527

Alert1

www.alert-1.com

866-603-7386

AngelSense

GPS Tracker safety solution designed for special needs with assistive speaker phone. For eligible recipients, covered under the CLTS & IRIS Medicaid waiver programs in Wisconsin. For more information, go to

www.wellbadger.org

www.angelsense.com

646-770-2950

Connect America

www.connectamericamedicalalert.com

800-215-4206

GrandCare Systems

Suite of technologies that enable caregivers to monitor and care for seniors remotely.

303 N. Main Street, Suite 200

West Bend, WI 53095

www.grandcare.com

262-338-6147

Life Assist USA

www.lifeassistusa-medical-alarm-system.com

888-860-8098

Lifeline

www.lifeline.philips.com

855-681-5351

LifeFone

Fall/medical alerts, environmental hazard detection, medication reminders, daily check-in calls.

www.referrals@lifefone.com

866-294-5233

Medical Care Alert

Offers GPS and fall detection systems.

www.medicalcarealert.com

855-272-1010

Medical Center Foundation of Hartford, Inc.

Offers financial assistance to those who need it.

1032 E. Sumner Street

Hartford, WI 53027

www.mcfhartford.org

262-670-7568

PUBLICLY FUNDED LONG-TERM CARE PROGRAMS

Available to eligible residents of Washington County. Community-based services are offered to frail elders and physically and intellectually disabled adults who are in need of long-term care services that are paid for by Medicaid. Financial and functional requirements for enrollment. For more information, contact the ADRC at 262-335-4497.

Family Care

Community Care, Inc.

www.communitycareinc.org

262-346-0900

TTY 800-947-3529

Inclusa, Inc.

www.inclusa.org

877-622-6700

My Choice Wisconsin (MCW)

www.mychoicewi.org

866-293-0608

Family Care Partnership

Community Care, Inc.

www.communitycareinc.org

262-338-5933

My Choice Wisconsin (MCW)

www.mychoicewi.org

866-293-0608

IRIS

Advocates4U

info@irisadvocates4u.org

877-739-2203

Connections

www.connectionswis.org

844-520-1712

First Person Care Consultants

info@firstpersoncare.com

414-336-2448

TMG

IRISinfo@tmgwisconsin.com

844-864-8987

RECREATION/LEISURE ACTIVITIES

Senior Centers/Clubs

Most of the clubs listed below offer various activities including: card playing, musical groups, trips, crafts, ceramics, dinners, exercise, dancing, etc. Call for hours and schedule of events/activities.

Germantown Senior Center

W162N11960 Park Avenue

Germantown, WI 53022

www.village.germantown.wi.us

262-253-7799

Jackson Seniors Club

Jackson Community Center

N165W20330 Hickory Lane

Jackson, WI 53037

262-677-9665

Kewaskum XYZ Senior Club

Peace United Church of Christ

343 1st Street

Kewaskum, WI 53040

Every Wednesday 8:15 – 11:15 am, The Kewaskum XYZ Card Club
(Sheepshead). All are welcome.

262-388-6120

262-626-2094

Richfield Senior Citizens

Richfield Town Hall

4128 Hubertus Road

Hubertus, WI 53033

262-628-2260

Senior Citizens Activities, Inc.

2378 W. Washington Street, Suite A

West Bend, WI 53095

www.seniorcitizensactivities.org

262-335-4498

Senior Friends, Inc.

Hartford Senior Center

730 Highland Avenue

Hartford, WI 53027

www.hartfordseniorcenter.com

262-673-4005

Travel

KM Tours

27 N. Main Street

Hartford, WI 53027

www.kmtours1.com

262-223-0234

Lamers Tour and Travel

1122 W. Boden Court

Milwaukee, WI 53221

www.golamers.com

414-282-3566

*continued***Welcome H.O.M.E. (House of Wheelchair-Friendly Modification Examples)**

Bed & breakfast lodging, wheelchair-friendly hiking trails, etc.

4260 Hawthorne Drive

262-675-2525

West Bend, WI 53090

www.welcomehouseof.org**Volunteering****Interfaith Caregivers of Washington County**

A non-profit network of volunteers who help maintain the independence of older adults age 60+. Provide transportation, light housekeeping, yard help, grocery shop, meal prep, etc.

2374A W. Washington Street

262-365-0902

West Bend, WI 53095

www.interfaithwashco.org**Volunteer Center of Washington County**

The volunteer center will match volunteers with nonprofit agencies throughout Washington County. A variety of volunteer opportunities are available.

303 Water Street, Suite B

262-338-8256

West Bend, WI 53095

www.volunteernow.net**Other****Beyond the Canvas**

Specializes in therapeutic classes for adults and children with disabilities but offers classes and therapy to everyone.

1747 Barton Avenue

262-416-3715

West Bend, WI 53090

www.beyondthecanvasartstudio.com

Blue Lotus Farm & Retreat Center

64-acre property for unique and special outing for group. Includes trails, pond, outdoor equipment, indoor pavilion with kitchen facilities and screened porch, in-ground, heated pool with chair lift, meditation labyrinth, musical garden. Also, provides special programming for seniors and families with special needs children. Available to rent for other wellness or work retreats and programs.

5501 County Road M

262-675-2473

West Bend, WI 53095

www.bluelotusfarm.org

Memory Café

A social gathering where people with memory loss and their care companions can come together in a safe, supportive environment. Guests can share conversation in a relaxed atmosphere that includes planned activities and entertainment.

West Bend Community Memorial Library

630 Poplar Street

West Bend, WI 53095

4th Tuesdays from 1:30 pm – 3:00 pm

To register, call Tammy Dickman at 262-335-4497

Jack Russell Memorial Library

100 Park Avenue

Hartford, WI 53027

2nd Mondays from 1:30 pm - 3:00 pm

To register, call Tammy Dickman at 262-335-4497

Riveredge Nature Center

4458 County Road Y

Saukville, WI 53080

1st Thursdays from 1:00 pm – 2:30 pm

To register, call Sarah Prohuska at 262-284-8120

Memory Café continued on next page...

*continued**Memory Café continued ...*

Wild Plum Memory Cafés

Rotates between public libraries of Brookfield, Elm Grove,

Germantown, and Menomonee Falls. To register, call 800-272-3900

PEERS® Social Skills Group for Young Adults with Disabilities

Through Concordia University Wisconsin Dept. of Speech-Language Pathology. Group sessions teach young adults important social skills and are given the opportunity to practice these skills. Participants must be 18-27 years old and have a diagnosed intellectual and/or developmental disability.

For more information and enrollment call - 262-243-2134
or email slh.clinic@cuw.edu

Spark! at MOWA

Last Tuesday of each month. Call to register. Designed for people with memory loss and their caregivers, SPARK! is a monthly program that engages participants in conversation and art-making.

205 Veterans Avenue 262-334-9638
West Bend, WI 53095
www.wisconsinart.org

SUPPORT GROUPS

Please Note: Check with your healthcare provider for condition specific support group opportunities.

Addiction Recovery**Celebrate Recovery**

A Christ-centered, 12 step recovery program for anyone struggling with hurt, pain, or addiction of any kind. Meetings are held every Wednesday evening 6:30 pm - 8:30 pm at the Kettlebrook Community Center.

2378 W. Washington Street 920-517-0142
West Bend, WI 53090

continued

www.kettlebrook.org

New Recovery Ministry

Open to anyone who feels they are struggling with alcohol, drugs, gambling, or any other vice that either is or has the potential to make life unmanageable. This ministry is intended for anyone and everyone and is not a “members only” group. Meetings are held every Sunday evening at 7:00 pm at Shepherd of the Hills Church in the Family Ministry Room.

6869 Wildwood Road
West Bend, WI 53090
www.shepherdofthehillswi.com

262-334-9892

ALS

Milwaukee ALS Caregivers Support Group

Locations vary at area restaurants and are available on the Chapter website. Fourth Thursdays at 7:00 pm.

www.alsawi.org

414-305-1337
Email: angie@alsawi.org

Milwaukee ALS Support Group

Second Wednesday 1:00 – 3:00 pm at the Community Conference Center.

8700 W. Watertown Plank Road
Wauwatosa, WI 53226
www.alsawi.org

414-831-3990
Email: mary@alsawi.org

Alzheimer’s and Other Dementia

Alzheimer’s Association Support Groups

2nd Wednesdays from 1:00 pm - 3:00 pm at The Cottages.

6090 Scenic Drive
West Bend, WI 53095

Melissa 262-306-4230

2nd Mondays from 6:30 pm - 8:00 pm at the Menomonee Falls Fire Department.

W140N7501 Lilly Road
Menomonee Falls, WI 53051

Jennifer 414-479-8800

Alzheimer’s Association Support Groups continued on next page...

Alzheimer’s Association Support Groups continued

2nd Thursdays from 10:00 am - 11:30 am at Mequon/Thiensville Chamber of Commerce.

6331 Mequon Road
Mequon, WI 53092
www.alz.org

Christy 262-387-8867
414-491-1123

Memory People

Online Dementia Support Group, offering 24/7 support for patients, caregivers, healthcare providers, or anyone who has been affected by any type of dementia or memory loss. Join us at Memory People on Facebook.com.

www.facebook.com/Memory-People-126017237474382/

Asperger’s

Adult Asperger's Educational Group

Goal-oriented educational meetings covering topics such as employment, social skills, and independent living skills. Meets four times a year
6:00 pm - 8:00 pm at IndependenceFirst. Call for schedule and to RSVP.

540 S. 1st Street
Milwaukee, WI 53204
www.independencefirst.org

Peter 414-226-8379

Bereavement

Death of a Spouse or Partner Support Group

Every Thursday from 12:30 pm - 2:00 pm at the Horizon Grief Resource Center.

11400 W. Lake Park Drive
Milwaukee, WI 53224
www.horizonhomecareandhospice.org

414-586-8383

Grief Support Group

1st Thursdays (except July) from 6:30 pm - 8:00 pm at the Fifth Avenue United Methodist Church. Park on street and enter through front door.

323 S. 5th Avenue
West Bend, WI 53095

Social Worker or Chaplain at
Cedar Community Hospice
262-306-2691

Separated, Divorced, & Widowed Men & Women

1st, 3rd, and 4th Monday of each month from 7:30 pm - 9:00 pm at the Kettle Moraine YMCA.

1111 W. Washington Street
West Bend, WI 53095

Mary 262-334-3766
Fred 262-679-9019

Widows Walk

3rd Wednesday of the month from 3:00 pm - 5:00 pm at the Holy Angels church hall. Speakers, games, snacks or light lunch, variety of activities, tours, etc. Coffee every Friday at the Hub in West Bend. All welcome!

138 N. 8th Avenue
West Bend, WI 53095

Marie Joers
262-334-3038 Church Office

Brain Injury**H.O.P.E. Support Group**

3rd Saturdays monthly. Brain Injury Resource Center of Wisconsin support group.

511 Grand Avenue
Waukesha, WI 53186
www.bircofwi.org

262-770-4882
Email: Kathy@bircowi.org

Cancer

Journey to Wellness: A Cancer Support Group

1st Wednesday of even months except
August from 6:00 pm - 7:30 pm. Call to
register. Froedtert West Bend Hospital
3200 Pleasant Valley Road,
Conference Room A
West Bend, WI 53095
www.froedtert.com

262-836-7272

Caregiving

Caregivers for Family and Friends Support Group

3rd Tuesdays from 1:30 pm - 3:30 pm at the Public Agency Center.

333 E. Washington Street, Room 1113
West Bend, WI 53095

262-335-4497

COPD

Pulmonary Support Group

2nd Wednesdays from 1:00 pm - 2:30 pm at Froedtert Hospital,
Menomonee Falls. No meetings in January, June, July, or August.

W180N8085 Town Hall Road
Menomonee Falls, WI 53051
www.froedtert.com

262-257-5100

Living Well with Lung Disease

Helps support people with chronic pulmonary illness. Includes support for
the families and friends who help them cope with their experience. 2nd
Wednesdays from 12:00 pm - 1:00 pm in the Cedar Lake Conference Room
(second floor) at Aurora Medical Center.

1032 E. Sumner Street
Hartford, WI 53027
www.aurorahealthcare.org

262-670-7224

Disability

Peer Support Group for People with Disabilities

2nd Wednesdays from 11:00 am - 12:00 pm at the Threshold.

600 Rolfs Avenue

Tonya Villwock 414-291-7520

West Bend, WI 53090

www.independencefirst.org

Mental Illness

NAMI Washington County

Various support groups offered. For dates and times call the NAMI

Welcome Center or visit their website.

www.namiwashingtonwi.org

262-339-1235

NAMI Family Support Group

R.I.S.E. Adult Support Group (Recovery Inspired by Shared Experiences)

Multiple Myeloma

Multiple Myeloma Support Group

2nd Thursdays from 7:00 pm -9:00 pm at Froedtert West Bend Health Center. Open to all myeloma patients and their family and friends.

Froedtert West Bend Hospital

3200 Pleasant Valley Road

Email: westbend@imfsupport.org

West Bend, WI 53095

<http://westbend.support.myeloma.org>

Multiple Sclerosis

MS Circle of Hope Support Group

4th Mondays at 6:30 pm at the Public Agency Center.

333 E. Washington Street, Room 1113A

608-395-9149

West Bend, WI 53095

www.nationalmssociety.org

Parkinson's

Parkinson's Support Group

4th Thursdays from 1:00 pm - 2:00 pm at the Holy Angels Church basement.
138 N. 8th Street Elizabeth Dieringer 262-306-6100
West Bend, WI 53095
www.parkinson.org

Stroke

Stroke Support Group – Froedtert Hospital

Virtual 3rd Mondays (except December) from 2:00 pm – 3:00 pm. Contact
www.froedtert.com/classes-events/stroke-support-group

Suicide

Hope Connections – NAMI Washington County Support Group for Survivors of Suicide Loss

1st and 3rd Tuesdays from 6:30 pm – 7:45 pm at NAMI Welcome Center. Pre-registration is required
279 S. 17th Avenue, Suite 7 262-629-5187
West Bend, WI 53095
www.namiwashingtonwi.org

TAX ASSISTANCE

Internal Revenue Service (IRS)

www.irs.gov

Live Phone Assistance	800-829-1040
People with hearing impairments (TDD)	800-829-4059
Recorded Tax Information	800-829-4477

AARP Tax Aide

Available February 1 - April 15 at various sites. Free tax preparation to taxpayers with low income. Trained IRS certified volunteers prepare and file federal and state income taxes for anyone 50 and older who can't afford a tax preparation service. Appointments are necessary.

www.aarp.org

888-227-7669

MyFreeTaxes.com

Apply online or in-person with an IRS-certified volunteer income tax preparer. Powered by H&R Block in partnership with United Way.

www.myfreetaxes.com

866-698-9435

Wisconsin Department of Revenue

Does not prepare returns but can answer specific questions about returns.

www.revenue.wi.gov

Homestead Tax Credit Questions	608-266-2772
Returns	866-947-7363

TRANSPORTATION

Transportation Service Directory available upon request which includes detailed information on providers as available.

General Transportation

A-Taxi

Curb to curb service. Pick up charge based on starting location. 24 hours a day, 7 days a week.

262-208-4740

City of West Bend Taxi Service

Curb-to-curb service (Door-to-Door if requested) within city of West Bend (2-mile maximum outside city limits). Wheelchair accessible.

1145 Lang

262-334-3096

West Bend, WI 53095

www.ci.west-bend.wi.us

Friendly Taxi

Available 24 hours a day, 7 days a week. Curb to curb service. Not wheelchair accessible.

262-808-8347

Germantown Senior Van Service

Transportation for residents of the village of Germantown aged 55 and older. Trip must start in the Village of Germantown. Call for rates.

Reservations required and can be made Monday through Friday between 8 am and 4:15 pm. Door-to-Door service. Wheelchair access.

www.village.germantown.wi.us

262-253-7799

Hartford City Taxi Service

Must be a Hartford resident or reside up to 10 miles into Dodge County. Serves city of Hartford plus 1 mile outside the city limits, the Aurora Health Center in Slinger and up to 10 miles into Dodge County. Curb-to-Curb service. Standard-size Wheelchair accessible. Wheelchair passengers should make arrangements for someone to assist them to/from the curb.

www.ci.hartford.wi.us/237/Hartford-City-Taxi 262-673-8223

Interfaith Caregivers of Washington County

Free rides (donations appreciated) for seniors (60+). Rides up to 50 miles outside of the county. Priority service is non-emergency medical but also may provide transport to grocery store or Senior Centers. Hours of service based on driver availability.

www.interfaithwashco.org 262-365-0902

Mobility Management Program

Assists in providing information, support and advocacy for transportation needs in Washington County. The program can assist seniors, adults with disabilities and people with low income to overcome transportation barriers.

www.rides4wc.com 262-977-4441

Transportation Connection, Inc.

Non-emergency transportation with priority on medical transportation but also offers general transportation. Serves counties of Washington, Ozaukee, Milwaukee, Fond du Lac, and Sheboygan.

www.transportationconnectioninc.com 920-602-0161

Washington County Commuter Express

Commuter service between multiple Park & Ride locations in Washington County and various bus stops along Wisconsin Avenue in Milwaukee. Go online or call for schedule and fare.

www.ridewcce.com

888-675-9223

Washington County Shared Ride Taxi Service

Serves Washington County and northern Menomonee Falls. Wheelchair accessible van and door-to-door assistance available. 24 hour notice for rides is requested for specialized service.

432 E. Washington Street

262-338-2908

West Bend, WI 53095

888-285-8294

www.ridewcce.com

Washington Ozaukee Transit Connection

Ozaukee County Shared Ride taxi is partnering with Washington County Shared Ride Taxi to provide non-stop taxi service between the two counties. This is a door-to-door shared ride taxi service. Passengers will be able to travel from any address in Ozaukee County to any address in Washington County, and back again without needing to transfer at the county line. Both counties are able to provide specialized service to riders with mobility issues or disabilities on request. Passengers will need to call ahead to reserve a ride. Each trip is a one-way reservation. Call Ozaukee Shared Ride Taxi for trips from Ozaukee County and Washington County Shared Ride Taxi for trips from Washington County. Taxi drivers can be paid with cash, check or pre-paid discounted punch card. Punch cards for both county services are available at the Washington County Shared Ride Taxi dispatch center.

432 E. Washington Street

262-338-2908

West Bend, WI 53095

888-285-8294

www.washcowisco.gov

Medical Transportation

4 Boomers Transport

Door through door transportation for seniors and disabled. Wheelchair accessible. Waukesha, Washington, and surrounding counties.

262-224-9000

American Cancer Society Road to Recovery

Free rides to/from cancer treatment for patients who are currently in treatment, ambulatory, and able to get in/out of vehicle unassisted. Curb to curb service. Hours of service depend on availability of volunteer drivers. May provide financial support for trip cost to different cancer centers across the country.

www.cancer.org

800-227-2345

American MedTrans

24-hour advance notice required. Curb-to-Curb service. Door-to-Door available upon request. Wheelchair accessible.

www.amtwi.com/

414-274-3000

American Transit Team

72-hour advance notice preferred. Door-thru-Door service. Wheelchair accessible. Gurney, Stretcher, Bariatric, Power lifts.

262-222-2989

CEMS

48-hours advance notice preferred. Door-through-Door service. Wheelchair accessible. BLS capable, Stretcher & Bariatric capable, Oxygen, Deployable Ramp.

www.facebook.com/cemsambulette/

262-364-4850

Comfort Transport

24-hour advance notice preferred. Door-to-Door service. No heavy lifting, will provide minor assistance. Wheelchair accessible.

www.comfort-transport.com/About.Us.html 262-446-9810

Disabled American Veterans

Free Service to veterans for rides to the VA for a scheduled appointment. Two weeks advance notice. Curb-to-Curb service. Must be a veteran. Must be able to transfer independently. Must be ready to leave VA by 1:50 pm. No oxygen tanks. Doctor must write order for an escort. Not wheelchair accessible.

www.dav-wi.org 262-719-7233

LifeStar Emergency Medical Services

Serves counties of Washington, Ozaukee, Milwaukee, Fond du Lac, and Sheboygan. Accepts Medicaid. Door-to-Door and Door-thru-Door service. Wheelchair accessible.

www.lifestar-ems.com 262-335-2911

Medical Center Foundation of Hartford, Inc.

Reduced fares to and from Tamarack Adult Day Services. Reduced fares for medical appointments at the Aurora Medical Center facilities in Hartford and Slinger. Free rides to and from Hartford and Slinger for medical and dental appointments at Albrecht Free Clinic in West Bend. Reduced Fares to and from Hartford or Slinger for medical appointments at the Fresenius Kidney Care in Slinger. Call today for your special rate.

www.mcfhartford.org Hartford City Taxi -
262-673-8223

Washington County
Shared Ride Taxi –
262-338-2908

Senior Express

48-hours advance notice preferred. Door-to-Door service. Wheelchair accessible. Bariatric capable.

www.seniorexpresswi.com

414-454-8565

STAT Medical Rides, LLC

Non-emergency medical transportation. Rear-enter wheelchair and ambulatory mini-vans available. Door-through-door service. Serves south, central, and eastern parts of Wisconsin, but are not limited to these areas.

Office Hours: 7:00 am - 5:00 pm

920-386-8043

www.statmedicalrides.com

Tootl

Provides wheelchair transportation for people with mobility and cognitive challenges. Provides rides to and from medical appointments, residential facilities, discharges, therapy, group outings, day programs, school, housing tours, shuttles, family gatherings and more. You can schedule trips as far in advance as you like, up to the day before. Based on availability, can also accommodate same day requests. Door-through-Door service.

www.ridetootl.com

414-376-2222

Trans-Professionals

Door-through-door service in Washington and Ozaukee Counties. Will escort clients inside facilities if needed. Will not lift clients, client may bring escort. 48-hour notice is preferred. Wheelchair accessible van.

www.trans-professionals.com

262-834-9002

Transportation Connection

Door-to-door service. No heavy lifting, will provide minor assistance. Up to one month advance notice required, same day if available. Wheelchair accessible.

www.transportationconnectioninc.com

920-602-0161

Transtar Medical Transportation

Serves Washington County residents if going into Milwaukee. Door-through-door service in southeast Wisconsin. Wheelchair-lift equipped van.

www.transtarmedical.com

800-972-8080

VEYO

Wisconsin's non-emergency medical transportation manager arranges transportation for eligible Medicaid and BadgerCare Plus members.

wi.ridewithveyo.com

866-907-1493

Wheelchair Accessible Van Rental

A&J Mobility

Minivans with lowered floors, power doors, power ramps, and hand controls upon request. Delivery and pick-up service available.

3058 Helsan Drive

262-623-6236

Richfield, WI 53076

www.aandjmobility.com

MobilityWorks

Sells, repairs and rents wheelchair accessible vehicles.

844 Ontario Road

877-275-4907

Green Bay, WI 54311

www.mobilityworks.com

Long Distance Transportation Options

Angel Wings for Veterans

Removing the barrier to medical care for veterans and their families with long-distance transportation.

www.angelwingsforveterans.org/services

Mercy Medical Angels

Removing the barrier to medical care with free long-distance medical care with free long-distance medical transportation services.

www.mercymedical.org/impact-reports

Tootl

262-834-9002

www.ridetootl.com

CEMS

262-364-4850

www.facebook.com/cemsambulette/

NMotion Medical Transportation

608-473-1477

www.nmotionmt.com/

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NOTES

The Aging & Disability Resource Center
of Washington County
is located on the 1st floor of the
Public Agency Center

333 E. Washington Street, Suite 1000
West Bend, WI 53095
Toll free 877-306-3030
Local 262-335-4497

Office Hours:

8:00 am – 7:00 pm Monday

8:00 am – 4:30 pm Tuesday – Friday

(After hours appointments are available upon request.)

Also located at:

United Way Resource Center
38 Sell Drive
Hartford, WI 53027
262-673-0200

Limited hours. Call West Bend location for details.

Email: ADRC@washcowisco.gov

Internet: www.washcowisco.gov/adrc

Facebook: <http://www.facebook.com/washcoADRC>

