### Lane County Animal Services 2022-2023

**Admin**
- Deliver or pick-up supplies, equip, veh maint, paperwork, DB enclosure inspects, etc.

**Dispatch**
- Citizen complaint, request for service

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AWO Init: Animal Welfare Officer initiated the call. ex: while on general patrol, picked-up a loose dog or he was flagged/contacted by a citizen while in the field

Contact: Contact with someone in person (citizen, dog owner, complainant, Vet)

Citations: Issued - there may be more than one violation on each cite - stats are counted for each violation

License New: Mailed out letters advising dog owners we have received their dogs rabies record & they need to purchase a license

License Renew: Mailed out letters advising dog owners their existing license and/or rabies is expired, or will expire within 30 days

RTO: Return to owner Ex: picked-up a dog running loose and returned home to owner without having to impound

Bites: Code required report of a bite resulting in skin breakage. Some may include a dispatch call for a Dangerous Behavior complaint.

DB New: Dangerous Behavior, new formal complaints processed/citation issued

Voucher: Approved and processed, not necessarily used

Voucher: Used, submitted for payment to LCAS (from Vet)

Impounds: Includes DOA's (dead on arrival)

PR: Public relations. An informal request for contact to 'talk' to a citizen about an issue. Complainant doesn't want a ticket issued.

Lane County Animal Services
DISPATCH TYPE - ACTUAL CALL CARDS
2022-2023

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<th>MONTH</th>
<th>Dangerous Dog-PR</th>
<th>Dangerous Dog-Formal WS</th>
<th>Dangerous Follow-up or FTC</th>
<th>Neglect/Abuse</th>
<th>Dog Confined</th>
<th>DOA Injured/Sick</th>
<th>Abandonment</th>
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Note 1: 1 dangerous dog PR complaint (table 1) may result in 3 follow-up stat counts (table 2). 1 ea. for owner, victim, witness, or returns if no one home.

Note 2: Dog at large counts may be for dogs injured, in traffic, or loose/aggressive with no known owner. Doesn't include general patrol while in area.

Note 3: Dispatch cards 'actual' counts are for the month they are completed.
### TABLE 2

**DISPATCH TYPE - FIELD RESPONSE FOR EACH CALL**

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### TABLE 2A

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