Care Coordination Responsibilities for OSH Discharges in Lane County
410-141-3865 Care Coordination Requirements

**Individual with SPMI Dx in Acute Care via civil commit or voluntary by guardian, approved for OSH**

- **YES**: Medicaid?
  - **YES**: Trillium or PacificSource CCO
  - **NO**: Diversion Successful
    - **YES**: Assess for ACT eligibility
      - **YES**: OSH Benefit Coordination Unit informs CCO/CMS of Care Coordination Designation
      - **NO**: CCO CM & Choice ENCC initiates discharge plan and implements contracts for d/c
      - **OSH Determines Ready to Transfer [RTT] 20 Days**
        - **YES**: Upon individual being deemed RTT: CCO CM & Choice ENCC initiate d/c plan and implement contracts for d/c
          - **Individually d/c from OSH with services in place**
        - **NO**: CCO CM finalizes releases and *contracts for d/c, with responsibility for completing referrals
    - **NO**: Assess for ACT eligibility
      - **YES**: CCO CM & Choice ENCC presents discharge plan to OSH hosted Inter-Disciplinary Team by Day 30, to receive feedback and build upon
      - **CCO CM & Choice ENCC presents final draft discharge plan to IDT by Day 60, with plan to update monthly (gather ROIs for Tx/housing and appropriate *contracts for d/c)**
      - **YES**: OSH Benefit Coordination Unit informs CCO CM of Care Coordination Designation
      - **NO**: CCO CM & Choice ENCC presents final discharge plan to OSH hosted Inter-Disciplinary Team by Day 30, to receive feedback and build upon

**Care Coordination Requirements**

- Individual with SPMI
- **Dx in Acute Care via civil commit or voluntary by guardian, approved for OSH**
- **Consults with Acute Care Social Worker**
- **CCO Care Manager & Choice ENCC maintain checklist documenting status of all diversion attempts (i.e. availability, criteria screening, etc.)**
- **Admit to OSH, CCO confirmed as care coordinator through Benefit Coordination Unit and individual has been admitted by Day 10**
- **Diversion Successful**
  - **YES**: Assess for ACT eligibility
  - **NO**: Coordination Continues

**Per criteria met by individual, consults with I/DD, VA, Supported Housing and other programs for SDOH needs upon d/c**

**CCO CM & Choice ENCC coordinate with Outpatient BH Providers to schedule warm handoff onsite at OSH, as appropriate**

**OSH Benefit Coordination Unit informs CCO CM of Care Coordination Designation**

*Necessary Authorizations and/or Contracts for Discharge*

CCO coordinates needed contracts with out of area providers regarding the following:
1. Prescriber
2. PCP
3. Medical specialty (dental, cardio, etc.)
4. Medical transportation
5. Pharmacy
6. Outpatient MH (i.e. ACT)