VuSpex GO User Guide for Contractors

1. Launch the VuSpex GO App
2. Sign in
   a. Enter your VuSpex Contractor account credentials.
3. Allow Permissions.
   a. Tap “Allow while using app”
To Schedule a Live Inspection

1. Click on “Request Inspection”

2. Input Permit #
3. Click Next

4. Choose from the drop the Inspection you are requesting from the list of applicable inspections.
5. Click Next
6. Choose the date and time you are requesting a Live Inspection
7. Click Next
8. Add any additional comments if applicable.
9. Click Request Inspection.

10. Your Inspection has been Scheduled.

See next steps for connecting to Inspector.
Virtual Inspection Connect

1. Tap the link in the text message to launch the app
2. Tap OK to allow Permissions
3. Wait a moment to connect

1. Tap the link
2. Allow Permissions
3. Wait to Connect

User Interface Features

** VIDEO & AUDIO**
Displays a live stream of HD video to the Inspector. The Inspector can hear you and you can hear the Inspector.

**BANDWIDTH**
Real-time update of your bandwidth (kbps) with quality indicator icons as you navigate the inspection site.

**MUTE**
Toggle your audio ON/OFF. When mute is enabled the screen will display an indicator to both parties.

**CAMERA**
Toggle the BACK and FRONT camera.

**FLASHLIGHT**
Toggle the flashlight ON/OFF. The Inspector can also toggle the flashlight from their dashboard.

**PRO-TIP - AUDIO**
Use headphones with a mic so you can hear the Inspector and they can hear you better.

**END CALL**
Tap this icon when you are finished with the virtual inspection. The Inspector can also end the call.